

Service Bulletin

Subject: Arby's Critical Stocking Parts

Models: MercoMax MHA and MHD Visual Holding Cabinets

08/25/2025

Merco is starting a nationwide roll out of new Visual Holding cabinets for Arby's.

It is imperative that our FAS network stock the critical parts below to support the customer and to achieve a minimum 80% First Time Fix (FTF).

Each FAS that supports an Arby's location should order the minimum quantity needed and adjust their stock as the demand and usage increases. Since these units do not require a start-up, the install locations are unknown.

NOTE: Please remind technicians who perform the installation and/or service Arby's holding cabinets to carry the following parts in their trucks at all times.



Arby's 3x2 Cabinet

Critical Parts List		
Part Number	Description	QUANTITY
8263655	UI, MERCO UX (CONTROLLER)	1
8076023	SWITCH, POWER DPST 16AMP	1
8076514	BOARD, MERCO MHA/MHD 2, 3, 4 TALL IO (WHITE LABEL)	1
8076515	BOARD, MERCO MHD 8-TALL IO (SILVER LABEL) (8-TALL UNIT ONLY)	1
8076212	BOARD, MHC POWER & COMM	1
8076336	POWER SUPPLY, 12VDC 30W MHC	1
8076537	FAN 120X120X25MM, 115 CFM	1
8076038	RELAY, POWER HEAVY DUTY 220V (8-TALL UNIT ONLY)	1

If you have any questions, comments, or need training, please contact Merco at: 877-392-7770.