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Service Bulletin

Subject: Safety Overflow

Models: Merco CrispyMax™ Serving Station

5/11/2023

A new safety overflow has been incorporated into Merco CrispyMax serving stations, beginning with serial numbers 2303. The safety overflow is located at the front left bottom corner (see Figures 1 & 2). This has been integrated to prevent oil from contacting the electronics and causing damage to the unit.

Figure 1

If a service call is received with the complaint that oil is seeping from the unit, the store needs to remove the inner trays and clean the excess oil out of the unit.

Please remind the store that proper daily cleaning **MUST** be performed, and insufficient cleaning may result in oil seeping from the safety overflow.

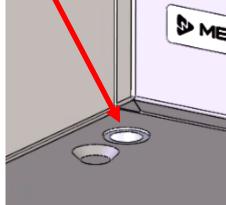


Figure 2