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## **Service Bulletin**

**Subject: Sonic Critical Stocking Parts** 

Models: MercoMax™ MHL and MHG Visual Holding

**Cabinets** 

3/15/2024

Merco is starting a nationwide roll out of new Visual Holding cabinets for Sonic.

It is imperative that our FAS network stock the critical parts below to support the customer and to achieve a minimum 80% First Time Fix (FTF).



MHL 2x4

Each FAS that supports a Sonic location should order the minimum quantity needed and adjust their stock as the demand and usage increases. Since these units do not require a start-up, the install locations are unknown.

**NOTE:** Please remind technicians who perform the installation and/or service Sonic holding cabinets to always carry the following parts in their trucks.



MHG 4x2

Critical Parts List		
Part	Description	Quantity
Number		
8263671	UI, MERCO UX (CONTROLLER)	1
8076023	SWITCH, POWER DPST 16AMP	1
8076514	BOARD, MERCO MHA/MHD 2, 3, 4 TALL IO (WHITE LABEL)	1
8076336	POWER SUPPLY, 12VDC 30W MHC	1

