

# Service Bulletin

**Subject: Taco Bell CrispyMax Units**

**Models: CrispyMax MCT1812 Serving Station**

**1/16/2026**

Taco Bell is starting a nationwide roll out of the new CrispyMax MCT1812 Serving Station.

This is a single lane CrispyMax serving station.

These are low-cost units that will be replaced if any type of failure occurs, instead of repairing them.

If a Taco Bell location calls for service on these units, **DO NOT** roll a truck for service.

If you should get a call on one of these units, they are to call Frymaster at 1-877-392-7770 for phone support. If the unit can't be addressed with a phone call, we will ship another unit to the store.



**MCT 1812**