

Service Bulletin

Subject: Burger King France Critical Stocking Parts

Models: Merco MHG Visual Holding Cabinets

9/8/2026

Merco is starting a roll out of new Visual Holding cabinets for Burger King for France.

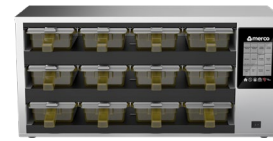
It is imperative that our FAS network stock the critical parts below to support the customer and to achieve a minimum 80% First Time Fix (FTF).

Each FAS that supports a Burger King location should order the minimum quantity needed and adjust their stock as the demand and usage increases. Since these units do not require a start-up, the install locations are unknown.

NOTE: Please remind technicians who perform the installation and/or service Burger King holding cabinets to always carry the following parts in their trucks.



MHG 2x4



MHG 3x4



MHG 4x2

Critical Parts List		
Part Number	Description	Quantity
8263948	UI, MERCO UX (CONTROLLER) (Serial # 2604 to Current)	1
130432131	SD CARD, WITH A7 MERCO STANDARD SOFTWARE	1
8076023	SWITCH, POWER DPST 16AMP	1
8076514	BOARD, IO (RADIANT HEAT)	2
8076336	POWER SUPPLY, 12VDC 30W	2
130315171	SHELF ASSY, UPPER WITH HEATER (230V 200W) 2x4 CE (International)	2
130315170	SHELF ASSY, LOWER WITH HEATER (230V 200W) 2x4 CE (International)	2
130001348	SHELF ASSY, UPPER WITH HEATER (230V 200W) 3x4 CE (International)	2
130001347	SHELF ASSY, LOWER WITH HEATER (230V 200W) 3x4 CE (International)	2
130456285	SHELF ASSY, UPPER WITH HEATER (230V 200W) 4x2 CE (International)	2
130456290	SHELF ASSY, LOWER WITH HEATER (230V 200W) 4x2 CE (International)	2
8076208	BOARD, RFID READER	1
8076337	FILTER, POWER LINE CE (International Only)	1