

Service Bulletin

Subject: Burger King EMEA Critical Stocking Parts**Models: Merco MHU 6x3 Visual Holding Cabinets****9/23/2026**

Merco is starting a roll out of new Visual Holding cabinets for Burger King for EMEA.

It is imperative that our FAS network stock the critical parts below to support the customer and to achieve a minimum 80% First Time Fix (FTF).

Each FAS that supports a Burger King location should order the minimum quantity needed and adjust their stock as the demand and usage increases. Since these units do not require a start-up, the install locations are unknown.

**MHU 6x3**

NOTE: Please remind technicians who perform the installation and/or service Burger King holding cabinets to always carry the following parts in their trucks.

Critical Parts List		
Part Number	Description	Quantity
8263961	KIT, CONTROLLER, MHU A7 UX UI TOUCH (Serial # 2604 to Current) (Includes primary and secondary SD cards)	2
8076023	SWITCH, POWER DPST 16AMP	1
8076038	RELAY, POWER HEAVY DUTY 220V	2
8263474	BOARD, IO MHU	2
8076336	POWER SUPPLY, 12VDC 30W	2
1087682	SHELF ASSY, UPPER WITH HEATER (230V 200W) MHU 6x3 CE (International)	2
1087681	SHELF ASSY, LOWER WITH HEATER (230V 200W) MHU 6x3 CE (International)	2
130212817	MOTOR, FAN 12VDC	2
8076337	FILTER, POWER LINE CE (International Only)	1