For Your Safety

Do Not Store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.

FilterQuick™ FQG30
Gas Fryer

Service Manual

This manual is updated as new information and models are released. Visit our website for the latest manual.
<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>IF, DURING THE WARRANTY PERIOD, THE CUSTOMER USES A PART FOR THIS FRYMASTER FOOD SERVICE EQUIPMENT OTHER THAN AN UNMODIFIED NEW OR RECYCLED PART PURCHASED DIRECTLY FROM FRYMASTER OR ANY OF ITS AUTHORIZED SERVICERS, AND/OR THE PART BEING USED IS MODIFIED FROM ITS ORIGINAL CONFIGURATION, THIS WARRANTY WILL BE VOID. FURTHER, FRYMASTER AND ITS AFFILIATES WILL NOT BE LIABLE FOR ANY CLAIMS, DAMAGES OR EXPENSES INCURRED BY THE CUSTOMER WHICH ARISE DIRECTLY OR INDIRECTLY, IN WHOLE OR IN PART, DUE TO THE INSTALLATION OF ANY MODIFIED PART AND/OR PART RECEIVED FROM AN UNAUTHORIZED SERVICER.</td>
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<table>
<thead>
<tr>
<th>NOTICE</th>
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</thead>
<tbody>
<tr>
<td>This appliance is intended for professional use only and is to be operated by qualified personnel only. A Frymaster Factory Authorized Servicer (FAS) or other qualified professional should perform installation, maintenance, and repairs. Installation, maintenance, or repairs by unqualified personnel may void the manufacturer’s warranty. See Chapter 1 of this manual for definitions of qualified personnel.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>NOTICE</th>
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<tbody>
<tr>
<td>This equipment must be installed in accordance with the appropriate national and local codes of the country and/or region in which the appliance is installed. See NATIONAL CODE REQUIREMENTS in Chapter 2 of this manual for specifics.</td>
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<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
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<tbody>
<tr>
<td>This equipment is to be installed in compliance with the basic plumbing code of the Building Officials and Code Administrators International, Inc. (BOCA) and the Food Service Sanitation Manual of the U.S. Food and Drug Administration.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Drawings and photos used in this manual are intended to illustrate operational, cleaning and technical procedures and may not conform to onsite management operational procedures.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>This appliance is intended to be used for commercial applications, for example in kitchens of restaurants, canteens, hospitals and in commercial enterprises such as bakeries, butcheries, etc., but not for continuous mass production of food.</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th>NOTICE</th>
</tr>
</thead>
<tbody>
<tr>
<td>This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: 1) This device may not cause harmful interference, and 2) This device must accept any interference received, including interference that may cause undesired operation. While this device is a verified Class A device, it has been shown to meet the Class B limits.</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>NOTICE</th>
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</thead>
<tbody>
<tr>
<td>Improper installation, adjustment, maintenance or service, and unauthorized alterations or modifications can cause property damage, injury, or death. Read the installation, operating, and service instructions thoroughly before installing or servicing this equipment. Only qualified service personnel may convert this appliance to use a gas other than that for which it was originally configured.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DANGER</th>
</tr>
</thead>
<tbody>
<tr>
<td>No structural material on the fryer should be altered or removed to accommodate placement of the fryer under a hood. Questions? Call the Frymaster Service Hotline at 1-800-551-8633.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DANGER</th>
</tr>
</thead>
<tbody>
<tr>
<td>After installation of a gas fryer and after any maintenance to the gas system of a gas fryer-manifold, valve, burners, etc. -- check for gas leaks at all connections. Apply a thick soapy solution to all connections and ensure there are no bubbles. There should be no smell of gas.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>WARNING</th>
</tr>
</thead>
<tbody>
<tr>
<td>The Commonwealth of Massachusetts requires any and all gas products to be installed by a licensed plumber or pipe fitter.</td>
</tr>
</tbody>
</table>
Adequate means must be provided to limit the movement of this appliance without depending upon the gas line connection. Single fryers equipped with legs must be stabilized by installing anchor straps. All fryers equipped with casters must be stabilized by installing restraining chains. If a flexible gas line is used, an additional restraining cable must be connected at all times when the fryer is in use.

No warranty is provided for any Frymaster fryer used in a mobile or marine installation or concession. Warranty protection is only offered for fryers installed in accordance with the procedures described in this manual. Mobile, marine or concession conditions of this fryer should be avoided to ensure optimum performance.

The front ledge of the fryer is not a step! Do not stand on the fryer. Serious injury can result from slips or contact with the hot oil.

Do not store or use gasoline or other flammable liquids or vapors in the vicinity of this or any other appliance.

Do not spray aerosols in the vicinity of this appliance while it is in operation.

Instructions to be followed in the event the operator smells gas or otherwise detects a gas leak must be posted in a prominent location. This information can be obtained from the local gas company or gas supplier.

This product contains chemicals known to the state of California to cause cancer and/or birth defects or other reproductive harm.

Operation, installation, and servicing of this product could expose you to airborne particles of glasswool or ceramic fibers, crystalline silica, and/or carbon monoxide. Inhalation of airborne particles of glasswool or ceramic fibers is known to the State of California to cause cancer. Inhalation of carbon monoxide is known to the State of California to cause birth defects or other reproductive harm.

The crumb tray in fryers equipped with a filter system must be emptied into a fireproof container at the end of frying operations each day. Some food particles can spontaneously combust if left soaking in certain shortening material.

Do not bang fry baskets or other utensils on the fryer’s joiner strip. The strip is present to seal the joint between the fry vessels. Banging fry baskets on the strip to dislodge shortening will distort the strip, adversely affecting its fit. It is designed for a tight fit and should only be removed for cleaning.

Improper installation, adjustment, maintenance or service, and unauthorized alterations or modifications can cause property damage, injury, or death. Read the installation, operating, and service instructions thoroughly before installing or servicing this equipment.

The appliance must be installed and used in such a way that any water cannot contact the fat or oil.

Keep all items out of drains. Closing actuators may cause damage or injury.

Prior to movement, testing, maintenance and any repair on your Frymaster fryer; disconnect ALL electrical power cords from the electrical power supply.

Use caution and wear appropriate safety equipment to avoid contact with hot oil or surfaces that may cause severe burns or injury.
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1.1 Functional Description

FilterQuick™ FQG30 Series gas fryers contain a welded stainless steel frypot that is directly heated by a high efficiency infrared burner system, requiring approximately 43% less energy than conventional burners to cook the same volume.

Self-contained combustion chambers (referred to as “burners”) are fitted into rails attached to the sides of the frypot, one on each side. Each combustion chamber is fitted with special ceramic tiles that are heated by the burning of a forced air/gas mixture. The tiles transfer heat to the frypot by means of infrared radiation, providing much more constant and uniform heat dispersion over the surface of the frypot than do conventional burners. Because less heat is lost to the atmosphere in the process, compared to “open-burner” designs, less fuel is required to achieve and maintain a given frypot temperature.

In full-vat units, gas flow to both of the burners is regulated by one electromechanical gas valve. In dual-vat units, each burner has its own valve. All fryers in this series are equipped with 24 VAC gas valve systems, and all are configured with electronic ignition.

1.2 The Electronic Ignition System

An ignition module mounted below the component box (located behind the control panel) is connected to an ignitor assembly at the burner. The ignition module performs four important functions: it provides fuse protection for the 24-volt circuit, provides an ignition spark, supplies voltage to the gas valve, and proofs the burner flame. The module contains a four second time delay circuit and a coil that activates the gas valve. All full and dual vat fryers use two single-spark modules.

The ignitor assembly consists of a spark plug, an enrichment tube, and a flame sensor.

At start-up, the power switch is placed in the ON position, supplying approximately 12-volts DC to the heat-control circuitry in the controller and to one side of the heat relay coils on the interface board. If resistance in the temperature probe indicates the temperature in the frypot is below 180°F (82°C), the current flows through a melt cycle circuit where a timer switch alternately closes for six seconds and opens for 24 seconds. If the temperature is 180°F (82°C) or above, the current flows through a heat circuit, bypassing the timer switch. In either case, ground is supplied to the other leg of the heat relay coils, which closes electronic switches in the 24 VAC circuit to provide current to the ignition module. Circuitry in the ignition module sends 24 VAC to the gas valve via a normally closed high-limit switch, and an oil level sensor which is controlled by electronics inside an egg shaped housing. Simultaneously, the module causes the ignitor to spark for four seconds to light the burner. A flame sensor verifies the burner ignition by measuring the flow of micro amps through the flame. If the burner does not light (or is extinguished), current to the ignition module is cut, the gas valve closes, and the ignition module “locks out” until the power switch is turned off and then back on. A probe monitors the temperature in the frypot. When the programmed setpoint temperature is reached, resistance in the probe causes the heat cycle circuitry in the controller to cut off current flow through the heat relay. This in turn cuts off the 24 VAC to the ignition module, causing the gas valve to close.
The blower is on during the heating cycle. The blower also turns on if the oil temperature exceeds 2°F above setpoint and during filtration to help cool the frypot to minimize caramelization of the oil on the frypot interior.

### 1.3 Interface Board

All fryers in this series have an interface board located in the component box behind the control panel. The interface board provides a link between the controller and the fryer’s individual components without requiring excessive wiring, and allows the controller to execute commands from one central point.

K2 and K3 are double-pole-double throw (DPDT) relays that supply 24VAC to the ignition and gas valve circuits, as well as 120VAC to the blower motor. The relays on this board plug into sockets. If a relay fails, that relay can be replaced. K1 and K4 are single-pole-double throw (SPDT) relays that supply voltage to the basket lifts.

LEDs (labeled D1 through D7) are arrayed around the board to assist in troubleshooting.

#### INTERFACE BOARD

<table>
<thead>
<tr>
<th>LED DIAGNOSTIC LIGHTS</th>
</tr>
</thead>
<tbody>
<tr>
<td>D1 24 VAC to left gas valve (dual vat only)</td>
</tr>
<tr>
<td>D2 24 VAC to left ignition module</td>
</tr>
<tr>
<td>D3 24 VAC from transformer</td>
</tr>
<tr>
<td>D4 24 VAC to right ignition module</td>
</tr>
<tr>
<td>D5 24 VAC to gas valve (right valve if dual vat)</td>
</tr>
<tr>
<td>D6 12 VAC from transformer</td>
</tr>
<tr>
<td>D7 CE and Japanese units only: air switch closed</td>
</tr>
</tbody>
</table>

**NOTE:** Refer to Section 1.11.1 on page 1-20 for troubleshooting flowchart.

**NOTE:** In full-vat fryers, the relay for the left side (K2) may not be present.

The chart on the following page illustrates current flow through the board, and the table at the top of page 1-4 identifies frequently used test points.
CURRENT FLOW THROUGH INTERFACE BOARD 106-6706
(SMT HE SERIES APPLICATION)
### Frequently Used Test Points for Interface Board 106-6706

<table>
<thead>
<tr>
<th>Test</th>
<th>Meter Setting</th>
<th>Pins</th>
<th>Results</th>
</tr>
</thead>
<tbody>
<tr>
<td>12VAC Power to Controller</td>
<td>50VAC Scale</td>
<td>1 and 3 on J3 or J2</td>
<td>12-18</td>
</tr>
<tr>
<td>24VAC Power to Right Module</td>
<td>50VAC Scale</td>
<td>8 on J3 and GROUND</td>
<td>22-28</td>
</tr>
<tr>
<td>24VAC Power to Left Module (if present)</td>
<td>50VAC Scale</td>
<td>8 on J1 and GROUND</td>
<td>22-28</td>
</tr>
<tr>
<td>120 VAC Power</td>
<td>250VAC Scale</td>
<td>11 on J3 and GROUND</td>
<td>110-125</td>
</tr>
<tr>
<td>120 VAC Power to Blowers</td>
<td>250VAC Scale</td>
<td>12 on J3 and GROUND</td>
<td>110-125</td>
</tr>
<tr>
<td>24VAC Power to Full- or Right-vat High-Limit</td>
<td>50VAC Scale</td>
<td>9 on J3 and GROUND</td>
<td>22-28</td>
</tr>
<tr>
<td>24VAC Power to Left High-Limit (if present)</td>
<td>50VAC Scale</td>
<td>9 on J1 and GROUND</td>
<td>22-28</td>
</tr>
</tbody>
</table>

** Disconnect 20-pin harness from controller before testing probe circuit.**

*See Probe Resistance Chart at end of chapter.*

***5 mega-Ohms or greater.

---

### 1.4 Thermostats

FilterQuick™ FQG30 Series gas fryers have *temperature probes* located on the front centerline of each frypot (dual-vat frypots have two probes, one in each vat). In this type of thermostat, the probe resistance varies directly with the temperature. That is, as the temperature rises, so does resistance, at a rate of approximately 2 ohms for every 1°F. Circuitry in the controller monitors the probe resistance and controls burner firing when the resistance exceeds or falls below programmed temperatures (setpoints).

FilterQuick™ FQG30 Series gas fryers are also equipped with a *high-limit thermostat*. In the event that the fryer fails to properly control the oil temperature, the high-limit thermostat prevents the fryer from overheating to the flash point. The high-limit thermostat acts as a normally closed power switch that opens when exposed to temperatures above 425°F to 450°F (218°C to 232°C). The different types of thermostats have different part numbers for CE and Non-CE models, and are not interchangeable.

### 1.5 Accessing Fryers for Servicing

**DANGER**

Moving a fryer filled with oil may cause spilling or splattering of the hot liquid. Follow the draining instructions on page 1-13 thru 1-15 of the FilterQuick™ Controller Manual (P/N 819-7050) before attempting to relocate a fryer for servicing.

1. Shut off the gas supply to the unit. Unplug the power cords. Disconnect the unit from the gas supply.
2. Remove any attached restraining devices and relocate the fryer for service accessibility.
3. After servicing is complete, reconnect the unit to the gas supply, reattach restraining devices, and plug in the electrical cords.

### 1.6 Cleaning the Gas Valve Vent Tube

1. Set the fryer power switch and the gas valve to the OFF position.
2. Carefully unscrew the vent tube from the gas valve. **NOTE:** The vent tube may be straightened for ease of removal.
3. Pass a piece of ordinary binding wire (.052 inch diameter) through the tube to remove any obstruction.
4. Remove the wire and blow through the tube to ensure it is clear.
5. Reinstall the tube and bend it so that the opening is pointing downward.
1.7 Checking the Burner Manifold Gas Pressure

1. **On non-CE fryers only** ensure that the gas valve knob is in the OFF position.

![Honeywell Gas Valve](image)

2. Remove the pressure tap plug from the gas valve assembly.

![Typical Non-CE Valve Assembly](image)

![Typical CE Valve Assembly](image)

3. Insert the fitting for a gas pressure-measuring device into the pressure tap hole.
4. **On non-CE fryers only**, place the gas valve in the ON position.
5. Place the fryer power switch in the ON position. When the burner has lit and burned steadily for at least one minute, compare the gas pressure reading to the pressure for the corresponding gas in the appropriate table on the following page. The tables list the burner manifold gas pressures for each of the gas types that can be used with this equipment.

<table>
<thead>
<tr>
<th>CE Standard Burner Manifold Gas Pressures</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gas</strong></td>
</tr>
<tr>
<td><strong>Single Vat</strong></td>
</tr>
<tr>
<td>Natural Gas Lacq (G20) under 20 mbar</td>
</tr>
<tr>
<td>Natural Gas Gronique * (G25) under 25 mbar</td>
</tr>
<tr>
<td>Natural Gas Gronique (G25) under 20 mbar</td>
</tr>
<tr>
<td>Butane/Propane (G30) at 28/30 or 50 mbar</td>
</tr>
<tr>
<td>Propane (G31) under 37 or 50 mbar</td>
</tr>
</tbody>
</table>

* Belgian G25 = 7.0 mbar (single or dual)

<table>
<thead>
<tr>
<th>Non-CE Standard Burner Manifold Gas Pressures</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Gas</strong></td>
</tr>
<tr>
<td>Natural</td>
</tr>
<tr>
<td>Propane</td>
</tr>
</tbody>
</table>
6. To adjust the burner gas pressure, remove the cap from the gas valve regulator and adjust to the correct pressure.

7. Place the fryer power switch (and the gas valve in non-CE fryers) in the OFF position. Remove the fitting from the pressure tap hole and reinstall the pressure tap plug.

1.8 Measuring Flame Current

When the burner flame is properly adjusted, it will typically produce a current between 0.3\(\mu\)A and 0.9\(\mu\)A on Capable Control modules or between 3.0\(\mu\)A and 8.0\(\mu\)A on Honeywell modules. Lockouts can occur at currents 0.15\(\mu\)A or below on Capable Control modules or 0.9\(\mu\)A or below on Honeywell modules. Flame current is measured by placing a microamp (not milliamp) meter in series with the sensing wire on the ignitor. This is accomplished as follows:

1. Place the fryer power switch in the OFF position.
2. Disconnect the sensing wire from one of the burner ignitors and connect it to the positive lead of the meter. Connect the negative lead of the meter to the terminal from which the sensing wire was removed.
3. Place the fryer power switch in the ON position to light the burners. After the frypot temperature reaches 200°F (93°C), wait at least one minute before checking the reading. **NOTE:** The closer the unit is to normal operating temperature, the more accurate the reading will be.

1.9 Replacing Fryer Components

1.9.1 Replacing the Controller or the Controller Wiring Harnesses

1. Disconnect the fryer from the electrical power supply.
2. Unscrew the filter push pull handle knobs.
3. Open the control panel by removing the screws on the bottom of the bezel. Carefully lower the bezel.
4. Remove the two screws from the upper corners of the controller. The controller is hinged at the bottom and will swing open from the top.
5. Unplug the wiring harnesses from the connectors on the back of the controller marking their position for reassembly and disconnect the grounding wires from the terminals. Remove the controller by lifting it from the hinged slots in the control panel frame.
5. Install the replacement controller. Reinstall the control panel assembly by reversing steps 1 thru 5.
6. Setup the controller following the instructions on page 1-3 in the FilterQuick™ Controller Operation manual. Setup MUST be performed prior to readdress.
7. Once setup is complete on all replaced controllers, CYCLE POWER TO ENTIRE FRYER SYSTEM. See section 1.15.6 to reset control power.
8. Check software version and if necessary update the software. If a software update was necessary, follow the instructions to update the software in section 1.19.

1.9.2 Replacing the Temperature Probe, ATO Probe, AIF Probe, Oil Level Sensor or High-Limit Thermostat

1. Disconnect the fryer from the electrical supply.
2. Drain cooking oil below the level of the probe or thermostat.
3. Unscrew the filter push pull handle knobs.
4. Open the control panel by removing the screws on the bottom of the bezel. Carefully lower the bezel.
5. Remove the top two screws in the upper corners of the controller.
6. Swing the controller out from the top and allow it to rest on its hinge tabs.
7. Disconnect the controller wiring harness and ground wire from the back of the controller and remove the controller by lifting it from the hinge slots in the control panel frame.
8. Disconnect the ignition cables from the ignitors by grasping the boots and gently pulling toward you.
9. Disconnect the flame sensor wires from the flame sensors.
10. Disconnect the sound device lead from the interface board.
11. If working on the left frypot, cut the wire tie on the wiring bundle and disconnect the main wiring harness 15-pin connector.
12. Remove the component box mounting screws.
13. Rotate the top of the component box out of the frame and carefully pull it out enough to disconnect the wiring harness plug from the back of the box. This will leave one set of wires, enclosed in spiral wrap, connected to the component box.
14. Remove the box and set it atop the fryer to expose the temperature probe and high-limit thermostat.
15. Unscrew the probe or thermostat from the frypot.
16. Apply Loctite® PST56765 pipe thread sealant or equivalent to the replacement part threads and screw the replacement part into the frypot, torquing to 180 inch-pounds.
17. Connect the wires from the new component as follows:
   a. If replacing a probe, use a pin pusher to disconnect (one at a time) the red and white leads from the connector and insert the corresponding leads from the new probe into the plug.
   b. If replacing the high-limit thermostat, use a pin pusher to disconnect the lead running to the connector and insert the corresponding lead from the new thermostat.
   c. Reverse steps 1 through 14 to complete the procedure.

1.9.3 Replacing the Interface Board

1. Perform steps 1 through 4 from section 1.9.1.
2. Disconnect the wires attached to the interface board, marking or making a note of the wires and terminals to facilitate reconnection.
3. Remove the nuts at each corner of the interface board and carefully pull it from the studs far enough to allow the connector on the back of the board to be disconnected, then remove the board from the box. When removing the board, be careful not to lose the spacers that fit over the studs behind the board.
4. Recover the relay(s) from the failed interface board and install on the replacement board.
5. Reverse the procedure to install the replacement board, being sure that the spacers behind the board are in place and the controller locator wire is attached to a stud.

1.9.4 Replacing an Ignition Module

1. Disconnect the fryer from the electrical supply.
2. Open the control panel by removing the screws on the bottom of the bezel. Carefully lower the bezel.
3. Remove the top two screws in the upper corners of the controller.
4. Swing the controller out from the top and allow it to rest on its hinge tabs.
5. Remove the two screws attaching the module cover.
6. Loosen the nuts attached to the screws of the module. Slide the module towards the rear of the component box until the nuts drop through the keyholes.
7. Carefully rotate the module and pull forward. On some units it may be necessary to remove the blower.
8. Disconnect the wires from the ignition module, marking or making a note of the wires and terminals to facilitate reconnection.
9. Remove the screws from the module.
10. Move the screws and spacers to the new module.
11. Reverse the procedure to install the replacement module.

1.9.5 Replacing an Ignitor Assembly

DANGER
Drain the frypot before proceeding further.

1. Disconnect the fryer from the electrical supply.
2. Disconnect the flame sensor wire by carefully pulling its push-on terminal from the terminal strip on the ignitor. Disconnect the gas enrichment tube at the ignitor-end compression fitting. Disconnect the ignition cable from the ignitor by grasping its boot and gently pulling toward you. (See photo on the next page)
3. Remove the sheet metal screws securing the ignitor to the mounting plate and pull the ignitor from the fryer.
4. Reverse the procedure to install the replacement ignitor.

1.9.6 Replacing or Cleaning a Combustion Air Blower

1. Disconnect the blower wiring harness, remove the blower assembly mounting nuts, and remove the blower assembly from the fryer. If cleaning the motor, continue with Step 2; otherwise, install the replacement blower, reconnect the wiring harness, and then go to Step 6.
2. Remove the blower motor shield and separate the blower motor from the housing as shown in the illustration below.

3. Wrap the motor with plastic wrap to prevent water from entering it. Spray degreaser or detergent on the blower wheel and the blower housing. Allow it to soak for five minutes. Rinse the wheel and housing with hot tap water, then dry with a clean cloth.

**NOTICE- Australia Only**
The air pressure switch on the combustion blower should read: Full Vat units-122pa (0.5 inches W.C.) and for Split Vat units-180pa (0.72 inches W.C.).

4. Remove the plastic wrap from the blower motor assembly. Reassemble the blower motor assembly and blower housing. Reinstall the blower shield.
5. Reinstall the blower assembly in the fryer and reconnect the wiring disconnected in Step 1.
6. Light the fryer in accordance with the procedure described in Chapter 3, Section 3.1.2 of the FilterQuick™ FQG30 Series Gas Fryer Installation and Operation Manual (P/N 819-6286).
7. After the burners have been lit for at least 90 seconds, observe the flames through the burner viewing ports located on each side of the combustion air blower.

The air/gas mixture is properly adjusted when the burner manifold pressure is in accordance with the applicable table on page 1-5 and the burners display a bright orange-red glow. If a blue flame is observed or if there are dark spots on a burner face, the air/gas mixture requires adjustment.

NOTE: Opening the air shutter too much may result in whistling. It should not be more than 1/3 open.

1.9.7 Adjusting the Air/Gas Mixture
On the side of the blower housing opposite the motor is a shutter plate with a locking nut. Loosen the nut enough to allow the shutter to be moved, then adjust the position of the shutter to open or close the air intake opening until a bright orange-red glow is obtained, then close it slightly. Carefully hold the shutter in position and tighten the locking nut (see illustration on the following page).

1.9.8 Replacing a Gas Valve
1. Disconnect fryer from electrical and gas supplies.
2. Disconnect the drain safety and high-limit thermostat wires from the gas valve. Mark each wire to facilitate reconnection.
3. Remove the vent tube (on non-CE fryers) and the enrichment tube fitting from the valve. Disconnect the flexible gas line(s).

If replacing the left-most valve on any configuration, or the right valve on a two-fryer battery, follow the instructions below. If replacing valves in other positions, skip to “ALL OTHER VALVES.”

A. Remove the filter pan from the unit. Remove the door adjacent to the valve being replaced.
B. Remove the screws on that attach the pan rails adjacent to the valve being replaced.
C. Uncouple the pipe union and remove the gas valve and associated piping from the unit.
D. Remove the fittings and associated piping from the failed valve and install them on the replacement valve using Loctite® PST56765 or equivalent pipe thread sealant.
E. Reconnect the gas valve assembly to the fryer using Loctite® PST56765 or equivalent pipe thread sealant, and reattach the flexible gas line(s), enrichment tube(s), and the vent tube (on non-CE units). Reconnect the high-limit thermostat wires and drain safety wires to the valve.
F. Reconnect the fryer to the gas supply and open the cut off valve. Apply a thick soapy solution of soapy water around each connection to check for gas leaks and ensure there are no bubbles. Eliminate any that are found. There should be no smell of gas.
G. Position the pan rail assembly beneath the fryer and rest the rear end of the rail on the cabinet frame. Install the two nuts and bolts behind the front face of the rail, but do not tighten them. Install the nut and bolt at the rear end of the filter rail and tighten securely.
H. Reattach the screws for the pan rails. Install the filter pan in the unit to make sure that all components are properly aligned.
I. Reconnect the fryer to the electrical power supply and check for proper operation. When proper operation has been verified, reinstall the door removed in Step A.

ALL OTHER VALVES

4. Carefully unscrew the valve from the manifold. **NOTE:** Some models may have the valve attached to the manifold by means of a pipe union. In such cases, remove the valve by uncoupling the union.
5. Remove all fittings from the old gas valve and install them on the replacement valve, using Loctite® PST56765 or equivalent pipe thread sealant.
6. Reconnect the gas valve assembly to the fryer using Loctite® PST56765 or equivalent pipe thread sealant, and reattach the flexible gas line(s), enrichment tube(s), and the vent tube (on non-CE units). Reconnect the high-limit thermostat wires and drain safety wires to the valve.
7. Reconnect the fryer to the gas supply and open the cut off valve. Apply a thick soapy solution of soapy water around each connection to check for gas leaks and ensure there are no bubbles. Eliminate any that are found. There should be no smell of gas.
8. Reconnect the fryer to the electrical power supply and check for proper operation.

**1.9.9 Replacing a Burner Assembly**

1. Disconnect the unit from the electrical and gas supplies.
2. Remove the gas line and enrichment tube using a 7/16” and 5/8” wrench from the front of the burner. It may be necessary to remove the MIB board in some locations.
3. Remove the elbow and tee off the bottom of the burner to ensure easier removal of the burner.
4. Remove the fryer back.
5. Remove the screws attaching the flue cap to the brace.
6. Remove the top cross brace in the back.
7. Remove the flue by removing the two screws in the rear and one screw in the front of the flue.
8. Remove all the screws on the flue collector and bend back the tabs and remove the collector.
9. Remove four screws on the collector insulation plate (see Figure 1).
10. Remove the four nuts and cover of the lower insulation retaining cover (see Figure 2).
11. Carefully remove the insulation being careful not to damage it.
12. Grasp the burner firmly and slide the burner out the rear of the fryer. Pull it toward you until it clears the burner channels, taking care not to damage the ceramic tiles in the process.
13. Slide the burner out the rear of the fryer.
14. Clean all debris from the burner channels and combustion area.
15. Inspect the upper and lower burner rails for cracked or burned out welds.
a. If the welds in the lower rail are cracked or burned out, the frypot must be replaced. Refer to Section 1.9.11 for procedure.
b. If the welds in the upper rail are cracked or burned out, the upper rail must be replaced. Refer to Section 1.9.12 for procedure.

16. Wrap a new insulating strip along the top, rear, and bottom edge of the burner. **NOTE:** Use P/N 826-0931 for full-vat frypots and P/N 826-0932 for dual-vat frypots.

17. Carefully slide the replacement burner into the rails starting at the top and lifting slightly up on the bottom (see Figure 3). Ensure that the insulation is not torn or damaged.

18. In reverse order reassemble insulation and holding plates.

19. Install flue collector.

20. Install the flue.

21. Install the cross brace ensuring the flue cap is secured to the brace.

22. Replace the fryer back.

23. Reattach the elbow, gas line and enrichment tubes to the front of the burner.

24. Fill the frypot with oil. Turn the fryer on, turn off or bypass the melt cycle, and operate the unit for at least 10 minutes.

25. Visually examine the burner flame. The color and intensity on both sides should be the same.

26. Use an inspection mirror to check for leaks in areas that cannot be directly observed.

27. If a leak is detected, tighten all the lower insulation retainer nuts, allow the frypot to run for five additional minutes, and repeat steps 25 and 26.

28. If the leak persists, use a rubber hammer and a small block of wood to tap the corners of the lower combustion chamber insulation retainers. Repeat steps 25 through 27. **Repeat this step until no leakage is detected.**

### 1.9.10 Replacing the Filter Motor or Filter Pump

1. Disconnect the unit from the electrical power supply.

2. Remove the filter pan from the unit.

3. Position a container beneath the oil return fitting at the front of the cabinet. Disconnect the flexible oil line from the fitting, allowing any residual oil to drain into the container.

4. At the rear of the fryer, unplug the left connector (as viewed from the rear of the fryer) from the transformer box.

5. Remove the four nuts and bolts attaching the motor mount to the rear motor mount support.

6. At the front of the fryer, remove the cover plate from the front of the motor and disconnect the motor wires.

7. Place a 1-foot (30.5-cm) length of wood (or similar support) beneath the motor mount near the front of the unit and remove the two remaining nuts and bolts attaching the motor mount to the front cabinet cross-brace.

8. Carefully remove the support and lower the motor mount to the floor, allowing the rear of the mount to slide forward and off the rear motor mount support.

9. Disconnect the return flexline from the pump. The motor and pump assembly can now be pulled from beneath the fryer and the failed component can be removed and replaced.

10. Position the replacement motor and pump assembly beneath the fryer and reconnect the oil return flexline to the pump. Lift the rear of the motor mount up and onto the rear motor mount support.

11. Lift the front of the motor mount up and support it with a 1-foot (30.5-cm) piece of wood or a similar support. Install but do not tighten the two nuts and bolts that attach the motor mount to the front cabinet cross-brace.

12. Install and tighten the four nuts and bolts that secure the motor mount to the rear motor mount support.

13. At the front of the fryer, tighten the two nuts and bolts at the front of the motor mount. Reconnect the motor power wires and reinstall the wiring cover plate.

14. Reconnect the oil return flexline and reinstall the filter pan.

15. Reconnect the unit to the electrical power supply, fill the frypots with oil and check for proper operation.

### 1.9.11 Replacing the Frypot

1. Disconnect the fryer from the electrical and gas supplies.
2. Remove the filter pan from the unit and drain one frypot at a time into a Shortening Disposal Unit (SDU) or other appropriate metal container using the drain function on the MIB board (see section 1.14 on page 29).

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**DANGER**

**DO NOT** attempt to drain more than one full frypot or two split frypots into the SDU at one time.

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3. Dismount the topcap by removing the screws on the bottom of each front corner and lifting the topcap straight up.
4. Remove the bezels by lifting them up to disengage the tabs along the lower edges from the slots in the control panel frame. Remove the top screws in the upper corners of the controller.
5. Grasp the upper edge of each controller and swing the controller downward. Unplug the controller wiring harness and grounding wire from the back of each controller.
6. Remove the controllers by lifting them from the hinge slots in the control panel frame.
7. Disconnect the sound device wire from the interface board.
8. Disconnect the flame sensor wires by carefully pulling the push-on terminals from the terminal strips on the igniters. Disconnect the gas enrichment tube at the ignitor-end compression fitting. Disconnect the ignition cables from the igniters by grasping the boots and gently pulling toward you.
9. Remove the two mounting screws on each side of the component box and rotate the top of the box out of the frame. Carefully pull it out enough to disconnect the wiring harness connector from the back of the box. Cut any ties that prevent the box from being pulled out of the control panel frame.
10. Carefully pull the box clear of the frame and rest it on top of the fryer.
11. Using a pin pusher, remove the temperature probe, high-limit thermostat wires and RTD probe wires from the plugs or terminals, marking each wire to facilitate re-assembly.
12. Disconnect the actuators from the return and drain valves.
13. Remove the section(s) of drain from the drain valve(s) of the frypot to be removed.
14. Disconnect the gas lines from the burner orifices and ignitor assemblies.
15. Remove the frypot hold down bracket.
16. Remove the screws in the back panel and inside the flue cap at each end that secure the flue cap to the fryer and lift it clear of the fryer.
17. Disconnect the oil return line(s) from the frypot to be removed.
18. Disconnect all wiring from the AIF board.
19. Carefully lift the frypot from the fryer cabinet.
20. Remove the drain valve(s), temperature probe(s), high-limit thermostat(s), RTD probes, oil level sensor probes, AIF boards, actuators and ignitor assemblies. Inspect each of these components carefully and install them in the replacement frypot if they are in serviceable condition. Use Loctite® PST56765 sealant or equivalent on component threads.

**NOTE:** Some servicers, based upon their experience, recommend that probes and thermostats be replaced whenever a frypot is replaced; however, this remains the customer’s decision.

21. Reverse steps 1-20 to reassemble fryer.

**NOTE:** Care should be taken not to over-torque nuts on frypots made of 400-series stainless steel, as this could tear the material. One turn past hand-tight is sufficient torque.
22. Perform steps 14 through 18 of Section 1.9.9 to ensure that there are no leaks in the burner insulation.

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**CAUTION**

**Before installing temperature probes, high-limit thermostats, RTD probes, oil level sensor probes, return valves and drain valves on replacement frypot, clean the threads and apply Loctite® PST56765 thread sealant or equivalent.**

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1.9.12 Replacing Frypot Insulation and/or Upper Burner Rails
NOTE: Replacing the burner rails requires completely tearing down the frypot and installing new frypot insulation. Refer to the frypot exploded view below for component identification.

1. Remove the frypot per Section 1.9.11.
2. Remove the burner assemblies (1).
3. Remove insulation retainers and blanket insulation (2).
4. Remove the upper oil zone insulation bracket and upper oil zone insulation (3).
5. Remove the plenum (4).
6. Remove the front lower combustion chamber insulation retainer and insulation (5), and the front lower combustion chamber inner insulation retainer and insulation (6). NOTE: Full-vat units have two-piece insulation retainer and insulation components. Dual-vat units have one-piece components.
7. Remove the upper combustion chamber insulation retainer and insulation (7).
8. Remove the inner upper combustion chamber insulation retainer and insulation (8).
9. Remove the rear lower combustion chamber retainers, back, and insulation (9). NOTE: Full-vat units have two-piece backs and four retainers. Dual-vat units have one-piece backs and two retainers.
10. Remove the flue assembly (10).

See page 1-16 for reassembly illustration.
11. Remove the upper burner rails (11). NOTE: For the following steps, refer to the frypot exploded view on page 1-16 for component identification.
12. Remove any residual insulation, sealant, and/or oil from the exterior of the frypot.
13. Place the “L” shaped pieces of the combustion chamber insulation (1) in the front and rear corners of both upper rail-retaining slots. (See page 1-16).
14. Using a mallet and short piece of wood, tap the corner tabs of the combustion chamber over the insulation to ensure a solid seal of the burner.
15. Install the upper burner rails (2) with the heat deflectors slanting toward the rear of the frypot. The rails will cover the “L” shaped pieces of combustion chamber insulation previously installed.
16. Place the upper inner combustion chamber insulation and insulation retainers (3) on the top two studs on each side of the front of the frypot and secure with ¼”-20 washer-nuts. *It is normal for the retainers to slice off the overhanging insulation.*

17. Place the lower rear combustion chamber insulation (4) on the lower four studs at the rear of the frypot.

**NOTE:** There are three different sizes of spacers. Verify the size to ensure the correct spacers are installed.

18. Press the flue assembly (6) over the burner rails. It may be necessary to use a rubber mallet or screwdriver to align the components. Use four ¼”-20 washer nuts to secure the flue assembly. **Do not tighten the retainer nuts at this point. They should be finger-tight only.** *NOTE:* The flue edge will cover one to two inches of the lower insulation.

19. Place the flue assembly (6) over the burner rails. It may be necessary to use a rubber mallet or screwdriver to align the components. Use four ¼”-20 washer nuts to secure the flue assembly. **Do not tighten the retainer nuts at this point. They should be finger-tight only.** *NOTE:* The flue edge will cover one to two inches of the lower insulation.

20. Install the lower rear combustion chamber back(s) and retainer(s) (7) with the flanged edge(s) against the flue. Secure with ¼”-20 washer nuts. **NOTE:** Full-vat units have two-piece backs and four retainers. Dual-vat units come with one-piece backs and only two retainers.

21. Insert the burners (9) into the rails to ensure the rail spacing and alignments are correct. The burner should slide freely into and out of the rails. The upper rail can be bent slightly to increase or decrease tension on the burner and the edges of the slot can be closed or opened slightly to best fit the burner frame.

22. Carefully wrap a strip of burner insulation (8) tightly around the rear and sides of the burner frame (9), with the glass-tape side of the strip on the outside. **Do not use duct tape or adhesive to secure the strip to the burner frame.**

23. Align the burner to the burner rails while maintaining tension on the insulation strip. Insert the burner at a slight angle and begin pushing the burner slowly into the rails until it contacts the rear combustion chamber. The fit should be snug, but not excessively tight.

24. Verify that the burners are flush with the front edge of the burner rails. Remove the excess burner insulation by cutting with a knife or diagonal pliers. **Do not try to tear the insulation!**

25. Insert the upper front insulation (10) into its retainer (11), making sure that the holes in each piece are aligned with one another. Install the assembly with the insulation side toward the frypot and secure with ¼”-20 washer-nuts. **Do not over tighten.**

26. Place a washer on each of the four lower studs on the front of the frypot. Install the lower inner front insulation (12) with the rectangular openings toward the drain valve nipple. Install the lower inner front insulation retainer(s) (13). **NOTE:** Full-vat units have a two-piece insulation retainer. Dual-vat units have a one-piece retainer.

27. If necessary, replace the sight-glasses and insulation (14).

28. Place one washer and one 1.888-inch spacer (15) on each stud. **NOTE:** There are three different sizes of spacers. Verify the size to ensure the correct spacers are installed.

29. Insert the front lower insulation (16) into the front lower insulation retainer(s) (17) and install assembly on frypot. Secure with ¼”-20 washer-nuts. If frypot uses two retainers, connect them together with two ¼” self-tapping screws. **NOTE:** Full-vat units have a two-piece insulation retainer and two pieces of insulation. Dual-vat units have one-piece components.

30. Return to the rear of the frypot and fully tighten all washer-nuts.

31. Remove and replace the plenum gaskets (18).

32. Place a 0.938-inch spacer (19) on the plenum-mounting studs, and mount the plenum (20). Ensure the gaskets are clear of the burner tubes by pulling the plenum back slightly. Place a washer on each stud and secure plenum with ¼”-20 lock-nuts.

33. Install the upper oil-zone insulation (21) by pressing it under the upper combustion chamber metalwork. Secure the insulation with the bracket (22) and ¼” self-tapping screws.

34. Install the upper burner rail blanket insulation (23). Position any excess insulation toward the top of the frypot. Avoid overhang past the bottom of the upper burner rail. Overhang in this area will make future burner replacement more difficult.

35. Cover the insulation with the insulation retainer (24), and secure with ¼” self-tapping screws.

36. Reinstall probes, drain valves, AIF boards, actuators, high-limit thermostats, and other pipe fittings using Loctite® PSTS6765 sealant or equivalent on the threads.
1.10 Troubleshooting and Problem Isolation

Because it is not feasible to attempt to include in this manual every conceivable problem or trouble condition that might be encountered, this section is intended to provide technicians with a general knowledge of the broad problem categories associated with this equipment, and the probable causes of each. With this knowledge, the technician should be able to isolate and correct any problem encountered.

Problems you are likely to encounter can be grouped into six categories:

1. Ignition failure
2. Improper burner function
3. Improper temperature control
4. Controller malfunctions
5. Filtration malfunctions
6. Leakage

The probable causes of each category are discussed in the following sections. A series of Troubleshooting Guides is also included at the end of the chapter to assist in solving some of the more common problems.

1.10.1 Heating (Ignition) Failure

Heating (ignition) failure occurs when the ignition module fails to sense a flame within the 4-second time delay period and locks out. When this happens, the module sends 24 VAC through the interface board alarm circuit to the controller.

FilterQuick™ controllers display “HEATING FAILURE.”

The three primary reasons for heating failure, listed in order of probability, are problems related to:
1. Gas and/or electrical power supplies
2. Electronic circuits

PROBLEMS RELATED TO THE GAS AND/OR ELECTRICAL POWER SUPPLIES
The main indicators of this are that an entire battery of fryers fails to light and/or there are no indicator lights illuminated on the fryer experiencing heating failure. Verify that the quick disconnect fitting is properly connected, the fryer is plugged in with connector twisted and locked, the main gas supply valve is open, and the circuit breaker for the fryer electrical supply is not tripped.

PROBLEMS RELATED TO THE ELECTRONIC CIRCUITS
If gas and electrical power are being supplied to the fryer, the next most likely cause of heating failure is a problem in the 24 VAC circuit. Verify that the oil level sensor is working properly. Refer to Section 1.11.1, TROUBLESHOOTING THE 24 VAC CIRCUIT.

Some typical causes of heating failure in this category include a defective sensing wire in the ignitor assembly, a defective module, a defective ignition wire, and a defective ignitor.

Occasionally, a heating failure situation occurs in which all components appear to be serviceable and the microamp reading is within specification, but the unit nevertheless goes into heating failure during operation. The probable cause in this case is an intermittent failure of an ignition module. When the unit is opened up for troubleshooting, the module cools down enough to operate correctly; however, when the unit is again closed up and placed back into service the module heats up and fails.

PROBLEMS RELATED TO THE GAS VALVE
If the problem is not in the 24 VAC circuit, it is most likely in the gas valve, itself. Before replacing the gas valve, refer to Section 1.11.2 TROUBLESHOOTING THE GAS VALVE.

1.10.2 Improper Burner Function
With problems in this category, the burner ignites but exhibits abnormal characteristics such as “popping,” dark spots on the burner ceramics, fluctuating flame intensity, and flames shooting out of the flue.

“Popping” indicates delayed ignition. In this condition, the main gas valve is opening but the burner is not immediately lighting. When ignition does take place, the excess gas “explodes” into flame, rather than smoothly igniting.

The primary causes of popping are:

- Incorrect or fluctuating gas pressure
- Defective or incorrectly adjusted combustion air blower
- Inadequate make-up air
- Heat-damaged controller or ignition module
- Cracked ignitor or broken ignition wire
- Defective ignition module
- Cracked burner tile (typically causes a very loud pop).

If popping occurs only during peak operating hours, the problem may be incorrect or fluctuating gas pressure. Verify that the incoming gas pressure (pressure to the gas valve) is in accordance with the appropriate CE or Non-CE Standard found in Section 2.3 page 2-4 of the FilterQuick™ FQG30 Series Gas Fryer Installation and Operation Manual (PN 819-7052), and that the pressure remains constant throughout all hours of usage. Refer to Section 1.7, Checking the Burner Manifold Gas Pressure in this manual for the procedure for checking the pressure of gas supplied to the burner.
If popping is consistent during all hours of operation, the most likely cause is an insufficient air supply. Check for “negative pressure” conditions in the kitchen area. If air is flowing into the kitchen area, this indicates that more air is being exhausted than is being replenished and the burners may be starved for air.

If the fryer’s gas and air supplies are correct, the problem is most likely with one of the electrical components. Examine the ignition module and controller for signs of melting, distortion, and/or discoloration due to excessive heat build-up in the fryer (this condition usually indicates improper flue performance). A melted or distorted ignition module is automatically suspect and should be replaced; however, unless the condition causing excessive heat is corrected, the problem is likely to recur.

Verify that the ignition wire is tightly connected at both ends and free of obvious signs of damage. Again, if damage is due to excessive heat in the fryer, that problem must also be corrected. Check for proper operation by disconnecting the wire from the ignitor (spark plug), inserting the tip of a screwdriver into the terminal. With the insulated handle of the screwdriver, hold the shaft near the frame of the fryer as the power switch is placed in the ON position. A strong, blue spark should be generated for at least four seconds.

**DANGER**

Make sure you are holding the insulated handle of the screwdriver and not the blade. The sparking charge is approximately 25,000 volts.

Examine the ignitor (spark plug) for any signs of cracking. A cracked ignitor must be replaced.

If all other causes have been ruled out, examine the burner tiles for any signs of cracking. If cracking is found, the burner must be replaced.

*Fluctuating flame intensity* is normally caused by either improper or fluctuating incoming gas pressure, but may also be the result of variations in the kitchen atmosphere. Verify incoming gas pressure in the same way as for “popping,” discussed in the preceding paragraphs. Variations in the kitchen atmosphere are usually caused by air conditioning and/or ventilation units starting and stopping during the day. As they start and stop, the pressure in the kitchen may change from positive or neutral to negative, or vice versa. They may also cause changes in airflow patterns that may affect flame intensity.

*Dark spots on the burner tiles* are the result of an improper air/gas mixture. Adjust the combustion air blower to reduce the amount of air in the mixture to correct this problem.

*Flames shooting out of the flue* are usually an indication of negative pressure in the kitchen. Air is being sucked out of the burner enclosure and the flames are literally following the air. If negative pressure is not the cause, check for high burner manifold gas pressure in accordance with the procedures in Section 1.7.

An *excessively noisy burner*, especially with *flames visible above the flue opening*, may indicate that the gas pressure is too high, or it may simply be that the gas valve vent tube is blocked. If the incoming gas pressure is correct and the vent tube is unobstructed, the gas valve regulator is probably defective.

Occasionally a burner may apparently be operating correctly, but nevertheless the fryer has a slow recovery rate (the length of time required for the fryer to increase the oil temperature from 250°F to 300°F (121°C to 149°C)). The primary causes of this include an over-filled frypot, a dirty or out-of-adjustment combustion air blower, low burner manifold pressure, and/or damaged burner tiles. Adding oil to the frypot during the recovery process will also cause a slow recovery rate.

If these causes are ruled out, the probable cause is a misadjusted gas valve regulator. Refer to Section 1.7, Checking the Burner Manifold Gas Pressure, for the gas valve adjustment procedure.

### 1.10.3 Improper Temperature Control

Temperature control, including the melt cycle, is a function of several interrelated components, each of which must operate correctly. The principle component is the temperature probe. Other components include the interface board, the controller itself, and the ignition module.

Improper temperature control problems can be categorized into melt cycle problems and failure to control at setpoint problems.

**MELT CYCLE PROBLEMS**
Initiation of the melt cycle with FilterQuick™ controllers is automatic. Problems may originate from the controller itself, the temperature probe, or a malfunctioning heat relay on the interface board.

**FAILURE TO CONTROL AT SETPOINT**

Problems in this category may be caused by the temperature probe, the interface board, or the controller.

1.10.4 Controller Malfunctions

**RECOVERY TIME**

*Recovery time* — is a method of measuring a fryer’s performance. Put simply, it is the time required for the fryer to increase the oil temperature from 250°F to 300°F (121°C to 149°C). This range is used as a standard since ambient kitchen temperatures can affect the test if lower ranges are used.

The FilterQuick™ controller performs the recovery test each time the fryer warms up. An operator can view the results of the test anytime the fryer is above the 300°F (149°C) point by pressing the check button once when the fryer is on. The test results will be displayed in the controller’s LED panel in minutes and seconds. The maximum acceptable recovery time for FilterQuick™ FQG30 Series gas fryers is two minutes and twenty-five seconds.

1.10.5 Filtration Malfunctions

The majority of filtration problems arise from operator error. One of the most common errors is placing the filter paper/pad on the bottom of the filter pan rather than over the filter screen.

Whenever the complaint is “the pump is running, but no oil is being filtered,” check the installation of the filter paper/pad, including that the correct size is being used. While you are checking the filter paper/pad, verify that the O-rings on the filter pan suction tube are present and in good condition. Missing or worn O-rings will allow the pump to suck air and decrease its efficiency.

If the pump motor overheats, its thermal overload will trip and the motor will not start until it is reset. If the pump motor does not start, press the red reset switch located on the front of the motor. If the pump then starts, something caused the motor to overheat. It may be just that several frypots in a large battery of fryers were being filtered one after the other and the pump became hot. Letting the pump cool down for at least a half-hour is all that is required in this case. More often, the pump overheated for one of the following reasons:

- Shortening that remained in the pan after previous filtering solidified in the suction tube recess in the bottom of the pan or the suction tube, itself. Adding hot oil to the pan and waiting a few minutes will usually correct this problem. A flexible wire can be used to clean out the suction tube and the recess in the bottom of the pan. **NEVER** use compressed air to blow solidified shortening out of the suction tube!

- The operator attempted to filter oil that was not heated. Cold oil is thicker and causes the pump motor to work harder and overheat.

If the motor hums but the pump does not rotate, there is a blockage in the pump. Incorrectly sized or installed paper will allow food particles and sediment to pass through the filter pan and into the pump. When sediment enters the pump, the gears can bind up and cause the motor to overload, tripping the thermal overload. Solidified shortening in the pump will also cause it to seize, with similar results.

A pump seized by debris or hard shortening can usually be freed by manually moving the gears with a screwdriver or other instrument as illustrated on the following page. **Make sure power to the pump motor is off before trying this.**

1. Disconnect power to the filter system.
2. Remove the input plumbing from the pump.
3. Use a screwdriver to manually turn the gears.
• Turning the pump gears backwards will release a hard particle and allow its removal.
• Turning the pump gears forward will push softer objects and solid shortening through the pump and allow free movement of the gears.

Filter paper/pads that are installed incorrectly will also allow food particles and sediment to pass through and clog the suction tube recess on the bottom of the filter pan or the suction tube, itself. Particles large enough to block the suction tube recess or the suction tube may indicate that the crumb tray is not being used.

1.10.6 Leakage
Leakage of the frypot will usually be due to improperly sealed high-limit thermostats, RTD’s, temperature probes, and drain fittings. When installed or replaced, each of these components must be sealed with Loctite® PST56765 sealant or equivalent to prevent leakage. In very rare cases, a leak may develop along one of the welded edges of the frypot. When this occurs, the frypot must be replaced.

If the sides or ends of the frypot are coated with oil, the most likely cause is spillage over the top of the frypot rather than leakage.

The clamps on the rubber boots that hold the drain tube sections together may loosen over time as the tubes expand and contract with heating and cooling during use. Also, the boot itself may be damaged. If the section of drain tube connected to the drain valve is removed for any reason, ensure that its rubber and clamps are in good condition and properly fitted around the drain tube when it is reinstalled. Also, check to ensure that the drain tube runs downward from the drain along its whole length and has no low points where oil may accumulate.

1.11 Troubleshooting Guides
The troubleshooting guides on the following pages are intended to assist service technicians in quickly isolating the probable causes of equipment malfunctions by following a logical, systematic process. An additional set of operator troubleshooting guides are contained in Chapter 6 of the FilterQuick™ FQG30 Series Installation and Operation Manual. It is suggested that service technicians thoroughly familiarize themselves with both sets.

1.11.1 Troubleshooting the 24 VAC Circuit
Prior to checking for problems associated with the 24 VAC circuit, ensure that the unit is connected to a power supply, the drain valve is fully closed, and the controller is on and is calling for heat (green dot appears under heat indicator and displays LOW TEMP alternating with the vat temperature).

NOTE: All voltage measurements must be made within 4 seconds of the unit calling for heat. If unit does not fire within 4 seconds, ignition modules will lock out and controller must be turned off, then on to reset.

The following processes will assist you in troubleshooting the 24 VAC circuit and ruling it out as a probable cause:

• **24 VAC is not present on the interface board J3 pin 9 (LED 5 (GV)) and, on dual units, on J1 pin 9 (LED 1 (GV)).**
  1. If LED 3 is not continually lit, the probable causes are a failed 24 VAC transformer or failed wiring between the transformer and interface board.
  2. If LED 3 is continually lit, check the right PWR terminal (LED 4) for 24 VAC. On dual units, also check the left PWR terminal (LED 2) for 24 VAC. Verify that the F2 fuse is not blown.
    a. If 24 VAC is not present, the probable cause is a failed interface board, blown fuse or a defective heat relay.
    b. If 24 VAC is present, check for 24 VAC on V1S (or V1D and V2D).
      i. If 24 VAC is not present, check the fuses. If they are good, the probable causes are failed ignition module(s) or a failed interface board. Replace the questionable ignition module with one known to be good to isolate the cause.
      ii. If 24 VAC is present, the probable cause is a failed interface board.

• **24 VAC is present on interface board J3 pin 9 (LED 5 (GV)) and, on dual units, on J1 pin 9 (LED 1 (GV)).**
  1. If 24 VAC is not present across the gas valve main coil (MV terminals), probable causes are an open high-limit thermostat or a failed wire between the interface board and gas valve. Be sure to check both valves on dual units.
a. Check continuity of high-limit thermostat. If it is zero, problem is in wiring.

2. If 24 VAC is present across the gas valve main coil (MV terminals), the 24 VAC circuit is working and the problem may be with the gas valve. Be sure to check both valves on dual vat units.
1.11.2 Troubleshooting the Gas Valve

Prior to checking for problems associated with the gas valve, ensure that the unit is calling for heat. Also, for non-CE units, verify that the gas valve is in the ON position.

The following processes will assist you in troubleshooting the gas valve and ruling it out as a probable cause:

- If 24 VAC is not present across gas valve main coil, the probable cause is the 24 VAC circuit. Refer to the 24 VAC circuit troubleshooting guide.
If 24 VAC is present across gas valve main coil, check the incoming gas pressure and compare to the tables on page 2-4 of the Installation and Operation manual.

1. If incoming gas pressure is not correct, the probable cause is a problem with the gas supply to fryer.
2. If incoming gas pressure is correct, check the burner manifold gas pressure and compare to the tables on page 2-7 of the Installation and Operation manual.
   a. If burner manifold gas pressure is not correct, the probable cause is an improperly adjusted or failed gas valve. Adjust the valve by following the procedure “Check Burner Manifold Pressure” in Section 1.4 of this manual. If the valve cannot be adjusted, replace it.
   b. If outgoing gas pressure is correct, the gas valve is okay.

1.11.3 Troubleshooting the Temperature Probe

**CAUTION**
Disconnect the FILTERQUICK™ controller before testing temperature probe resistances to avoid invalid readings

Prior to checking for problems associated with the temperature probe, inspect the probe body for damage while it is still in the frypot. Remove and replace the probe if it is bent, dented, or cracked. Also, inspect leads for fraying, burning, breaks, and/or kinks. If found, replace the probe.

The following processes will assist you in troubleshooting the gas valve and ruling it out as a probable cause:

*Before testing the probe, determine the temperature the cooking oil using another thermometer or pyrometer placed at the tip of the questionable probe.*

- If resistance through J3 pins 2 and 6 (J1 pins 2 and 6 for left side of dual unit) is not approximately equal to that given in the Probe Resistance Chart for the corresponding temperature, the probe has failed and must be replaced.
- If resistance through J3 pins 2 and 6 (J1 pins 2 and 6 for left side of dual unit) is approximately equal to that given in the Probe Resistance Chart for the corresponding temperature, measure the resistance through each of the previously tested pins to ground.
  1. If resistance is not 5 mega-Ohms or greater in each pin, the probe has failed and must be replaced.
  2. If resistance is 5 mega-Ohms or greater in each pin, the probe is okay.

1.11.4 Replacing the Transformer or Filter, or Reset Switch Relay

Disconnect the fryer from the electrical power supply. Remove the cover from the transformer box in the rear of the fryer to expose the interior of the transformer box (see photo below). Replace the transformer or filter relay marking the wires to ease reassembly. Once replaced, reconnect the power. When replacing a filter relay in the transformer, ensure the 24VDC relay (8074482) is used.

![Transformer Diagram](image-url)
1.12 Basket Lift Service Procedures

FQG30™ series gas fryers may be equipped with automatic basket lifts. Basket lifts always come in pairs, although each operates independently.

A **modular basket lift** (illustrated on the following page) is a self-contained sub-assembly consisting of a pair of toothed rods, which support removable basket lift arms, a pair of reversible-drive gear motors, and four microswitches. The gear motors engage the teeth of the rods, moving them up or down depending upon the motors’ direction of rotation. The microswitches at the upper and lower limits of movement stop the motors when the basket is in the full up or full down position.

Timing circuitry in the controller initiates and stops basket lift operation depending upon the variables programmed by the operator. When the product button is pressed, the timing circuitry activates a coil in the basket lift relay to supply power to the lower microswitch. The microswitches stop the motor at the lift’s upper and lower travel limits and reverse the direction of current flow thus reversing the motor direction.

When the product button is pushed on the controller, current flows through a coil in the basket lift relay, causing the lower circuit to be activated. The basket lift lowers, closing the normally open upper-micro-switch. When the downward-moving rod opens the lower normally closed microswitch, the power to the motor ceases to flow. When the controller times out, the current to the relay coil is cut, allowing the upper circuit to be activated. The basket lift rises and re-closes the lower microswitch. When the basket lift rod clears the upper microswitch, the microswitch reopens, power to the circuit is cut, and the motor stops. Pushing the product button restarts the cycle.

Problems with the basket lift can be grouped into three categories:

- Binding/jamming problems
- Motor and gear problems
- Electronic problems

**Binding and Jamming Issues**

Noisy, jerky or erratic movement of the lifts is usually due to lack of lubrication of the rods and their bushings. Apply a light coat of Lubriplate® or similar lightweight white grease to the rod and bushings to correct the problem.
With the modular basket lift, another possible cause of binding is improper positioning of the motor, which prevents the gear from correctly engaging the teeth in the rod. To correct the problem, loosen the screws that hold the motor in place and move it forward or backward until the rod has just enough slack to be rotated slightly.

**Motor and Gear Issues**

With the modular basket lift, the most likely problem to be encountered in this category is erratic motion of the lift due to a worn drive gear. Failure to keep the lift rod and bushings properly lubricated will cause unnecessary wear of the gear. The problem is corrected by replacing the worn gear.

If the lift cycles correctly but fails to remain in the up position (i.e., goes up, but then slowly settles back down into the frypot), the problem is a failed motor brake. A failed motor brake cannot be repaired and requires replacement of the motor itself.

If power is reaching the motor but the motor fails to run, the motor is burned out and must be replaced.

**Electronic Issues**

Within this category are problems associated with the relays, microswitches, capacitors, resistors, interface board, wiring, and controls. The most common problem in this category is a lift that continuously travels up and down. This is usually caused by a microswitch that is out of adjustment. Troubleshooting the electronics of a modular basket lift is simply a process of verifying current flow through the individual components up to and including the motor. Using a multimeter set to the 250 VAC range, check the connections on both sides of the component for the presence of the applied line voltage. The schematic below and the wiring diagram on page 1-70 and 1-71 can identify the components and wiring connection points.
1.13 Probe Resistance Chart

Probes Resistance Chart

<table>
<thead>
<tr>
<th>F</th>
<th>OHMS</th>
<th>C</th>
<th>F</th>
<th>OHMS</th>
<th>C</th>
<th>F</th>
<th>OHMS</th>
<th>C</th>
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<td>1483</td>
<td>129</td>
<td>335</td>
<td>1624</td>
<td>168</td>
</tr>
</tbody>
</table>

1.14 ATO (Automatic Top-off) Service Procedures

The automatic top-off system is activated when the oil level falls below a sensor in the front of the frypot. The signal is sent to the ATO board to engage the return actuator to the frypot and turn on the ATO pump. The pump draws oil from the JIB (Jug In Box) through the rear return manifold into the rear of the frypot. Once the oil level has satisfied the sensor, the pump turns off and the actuator closes.

The ATO board is located inside the box, behind the JIB (see Figure 1). The power for the ATO board is supplied from the transformer box. The power passes through the transformer inside the ATO box to the board.

1.14.1 ATO (Automatic Top-Off) Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fryer tops off cold.</td>
<td>Incorrect setpoint.</td>
<td>Ensure setpoint is correct.</td>
</tr>
<tr>
<td>No power to ATO board</td>
<td>A. J5 connection unplugged B. Fuse blown. C. Transformer malfunction</td>
<td>A. Check to ensure J5 on front of ATO board is fully locked into connector. B. Ensure fuse located on right side of ATO box is not blown. C. Check that proper voltage is present at transformer. See table in section 1.13.2.</td>
</tr>
<tr>
<td>One vat tops off but other vats fail to top off.</td>
<td>A. Loose wire connection. B. Actuator issue.</td>
<td>A. Ensure all wiring harnesses are securely connected to ATO board and solenoids. B. Check return actuator to ensure actuator is functional.</td>
</tr>
<tr>
<td>Problem</td>
<td>Probable Causes</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>-------------------------</td>
<td>------------------------------------------</td>
<td>----------------------------------------------------------------------------------</td>
</tr>
<tr>
<td>Frypots won't top off.</td>
<td><strong>A.</strong> Empty JIB.</td>
<td><strong>A.</strong> Ensure JIB has oil.</td>
</tr>
<tr>
<td></td>
<td><strong>B.</strong> Probe temperature lower than setpoint.</td>
<td><strong>B.</strong> Check to see that fryer is heating. Fryer temperature must be at setpoint. Check probe resistance. If probe is bad, replace the probe.</td>
</tr>
<tr>
<td></td>
<td><strong>C.</strong> Oil is too cold.</td>
<td><strong>C.</strong> Ensure that the oil in the JIB is above 70°F (21°C).</td>
</tr>
<tr>
<td></td>
<td><strong>D.</strong> Crumb build up around sensor.</td>
<td><strong>D.</strong> Clean crumbs from opening surrounding sensor.</td>
</tr>
<tr>
<td></td>
<td><strong>E.</strong> Bad Connection</td>
<td><strong>E.</strong> With the controller OFF, press the temperature button and ensure the ATO software version appears. If not, the connection between the AIF and the ATO board may be bad. Ensure the 6-pin CAN connectors are tight between AIF (J4 and J5) and ATO (J9 or J10) boards.</td>
</tr>
<tr>
<td></td>
<td><strong>F.</strong> ATO board power loss</td>
<td><strong>F.</strong> Power to the ATO board has been cut off. Restore power to the board and clear any service required errors.</td>
</tr>
<tr>
<td></td>
<td><strong>G.</strong> Failed transformer/harness.</td>
<td><strong>G.</strong> Ensure transformer in ATO box is functioning properly. Check power from transformer to ATO board. Ensure all harnesses are plugged securely into place.</td>
</tr>
<tr>
<td></td>
<td><strong>H.</strong> ATO pump failed.</td>
<td><strong>H.</strong> Ensure pump is operational. Check voltage to pump. Replace the pump if defective.</td>
</tr>
<tr>
<td></td>
<td><strong>I.</strong> Failed ATO board.</td>
<td><strong>I.</strong> Check for proper voltages using the pin position chart found on page 1-28. If ATO found defective, replace ATO board.</td>
</tr>
<tr>
<td></td>
<td><strong>J.</strong> ATO lines/pump plugged</td>
<td><strong>J.</strong> Clear the lines/pump.</td>
</tr>
<tr>
<td>Incorrect vat tops off.</td>
<td><strong>A.</strong> Wired incorrectly.</td>
<td><strong>A.</strong> Check wiring.</td>
</tr>
<tr>
<td></td>
<td><strong>B.</strong> Flexlines connected to wrong vat.</td>
<td><strong>B.</strong> Switch flexlines to correct vat.</td>
</tr>
<tr>
<td>One vat doesn't top off.</td>
<td><strong>A.</strong> Filter error exists.</td>
<td><strong>A.</strong> Clear filter error properly. When CHANGE FILTER PAPER YES/NO is displayed, do NOT press any button until the pan has been removed for at least thirty seconds. After thirty seconds the controller returns to OFF or last display.</td>
</tr>
<tr>
<td></td>
<td><strong>B.</strong> Actuator, pump, loose connection, RTD or ATO issue.</td>
<td><strong>B.</strong> Check actuator, ATO pump, ATO board, wire connections and RTD.</td>
</tr>
<tr>
<td>Controller displays</td>
<td><strong>A.</strong> Loose or bad fuse</td>
<td><strong>A.</strong> Ensure fuse on right side of ATO box is secure and good.</td>
</tr>
<tr>
<td>SERVICE REQUIRED – ATO</td>
<td><strong>B.</strong> Bad Connection</td>
<td><strong>B.</strong> With the controller OFF, press the temperature button and ensure the ATO software version appears. If not, the connection between the AIF and the ATO board may be bad. Ensure the 6-pin CAN connectors are tight between AIF (J4 and J5) and ATO (J9 or J10) boards.</td>
</tr>
<tr>
<td>BOARD</td>
<td><strong>C.</strong> ATO Board power loss</td>
<td><strong>C.</strong> Power to the ATO board has been cut off. Ensure there is correct voltage to the ATO transformer. Restore power to the board and clear any service required errors.</td>
</tr>
</tbody>
</table>
### 1.14.2 ATO (Automatic Top-Off) Board Pin Positions and Harnesses

<table>
<thead>
<tr>
<th>Connector</th>
<th>From/To</th>
<th>Harness #</th>
<th>Pin #</th>
<th>Function</th>
<th>Voltage</th>
<th>Wire Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>J8</td>
<td>Bulk Fresh Oil Solenoid</td>
<td>8074671</td>
<td>1</td>
<td>24VAC Ret</td>
<td>24VAC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Top Off Pump Relay</td>
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<td>4</td>
<td>24VAC Ret</td>
<td>24VAC</td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td></td>
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<td></td>
<td></td>
<td>6</td>
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<tr>
<td></td>
<td>JIB Reset Switch</td>
<td>8074671</td>
<td>7</td>
<td>JIB Low Reset</td>
<td>16VDC</td>
<td>Black</td>
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<td></td>
<td>Bulk Fresh Oil Solenoid</td>
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<td>8</td>
<td>24VAC</td>
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<tr>
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<td>9</td>
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<td>Top Off Pump Relay</td>
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<tr>
<td>J4 (Rear) / J5 (Front)</td>
<td>Transformer</td>
<td>8074553</td>
<td>1</td>
<td>24VAC Ret</td>
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<td>ATO 4 &amp; 5 Battery Jumper</td>
<td>8074657</td>
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<td>8</td>
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<tr>
<td>J1 - Vat #1, J2 - Vat #2, J3 - Vat #3</td>
<td>ATO RTD</td>
<td>8262569, 8074845 - 28” Ext., 8074655 – 20” Ext.</td>
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<td>DV - Probe Ground</td>
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<td>FV - Probe Ground</td>
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<td>FV - Probe</td>
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<td>J6</td>
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<tr>
<td>J10</td>
<td>Network Resistor (pins 2 &amp; 3) or to next ATO Board (4 &amp; 5 vat units)</td>
<td>8074552 (Network resistor), 8074546 to next ATO board</td>
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<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5VDC+</td>
<td>5VDC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>24VDC</td>
<td>24VDC</td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td>J9</td>
<td>ALF J5</td>
<td>8074547</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5VDC+</td>
<td>5VDC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>24VDC</td>
<td>24VDC</td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td>White</td>
</tr>
</tbody>
</table>
1.14.3 Replacing the ATO Board, ATO Pump Relay or Transformer

Disconnect the fryer from the electrical power supply. Locate the ATO box (see Figure 1 on page 1-26), behind the JIB (Jug In Box). Remove the cover to expose the transformers and relay (see Figure 2). Mark and unplug any wires or harnesses. Replace the defective component and reattach all wires or harnesses. Replace the cover. Once replaced, **CYCLE POWER TO ENTIRE FRYER SYSTEM.** See section 1.15.6 to reset control power. Check software version and if necessary update the software. If a software update is necessary, follow the instructions to update the software in section 1.19.

Press the temperature button on one of the FilterQuick™ controllers with the controller in the OFF position to verify software version of the ATO. If the ATO version is not visible, the ATO may not be connected properly.

1.14.4 Replacing the ATO Pump or Solenoid

Disconnect the fryer from the electrical power supply. Locate the ATO pump (see Figure 4), behind the ATO box. Mark and unplug any wires or harnesses. Press up from the bottom on the quick disconnects to release the plumbing (see Figure 5). The plumbing can be pulled from the pump. Loosen the four nuts attaching the pump to the pump tray. Replace the defective component and reverse above steps. Once replaced, reconnect the power.

1.15 MIB (Manual Interface Board) Service Procedures

The MIB (Manual Interface Board) oversees and controls filtration. It receives and sends data over the CAN (Controller Area Network) to and from various sensors and controllers. It activates the filtration cycle, controlling when actuators should open and close.

The MIB controller is located inside the left cabinet (see Figure 6). In normal operation a cover hides the MIB controls and only the LED display is visible. The cover is held in place with a T-25 torx screw. In normal operation, an “A” is displayed for automatic mode. The MIB control board is useful for diagnostic purposes. It allows manual operation of both the actuators and filter pump without using the FilterQuick™ controller.
Buttons and LED’s

**Manual** – This button is used to toggle between auto and manual filtration mode. A corresponding LED is lit when in Manual mode. When pressed, a message will be sent to all vats, indicating the mode has changed.

The following buttons are inoperable in auto mode:

**Select** - This button is used to scroll through available vats, choosing one to be manually filtered.

**Drain** – This button is used to open and close the drain on the vat indicated on the display. It’s embedded LED indicates the following activity:
- **Blink:** Actuator is moving or awaiting a response from the AIF board, or an error condition exits.
- **Constant Illumination:** Drain open.
- **No Illumination:** Drain closed.

**Return** – This button is used to open and close the return valve on the vat indicated on the display. When pressed and held, it also turns on and off the pump. It’s embedded LED indicates the following activity:
- **Blink:** Actuator is moving or awaiting a response from the AIF board, or an error condition exists.
- **Constant Illumination:** Return valve open.
- **No Illumination:** Return valve closed.

The pump is turned off first before closing the return valve or the valve will open first before turning on the pump.

1.15.1 Manually Draining, Refilling or Filtering using the MIB board

Press the manual/auto switch to set to manual. The LED on the manual key will illuminate and a vat number is displayed (see Figure 8).

Press the vat selector switch to change vats (see Figure 9).

Pressing the drain or pressing the return switch illuminates and activates the drain or return valve for the vat indicated. Pressing and holding the return switch while the return is open activates the filter motor and pump (see Figure 10).

Pressing the manual/auto switch will return to automatic mode.
### 1.15.2 MIB (Manual Interface Board) Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Auto filtration won’t start.</strong></td>
<td>A. Filter pan out of position.</td>
<td>A. Ensure filter pan is fully inserted into fryer. If the MIB board displays a “P” the pan is not fully engaged into the pan switch.</td>
</tr>
<tr>
<td></td>
<td>B. Oil level too low.</td>
<td>B. Ensure the oil level is above the top oil level sensor.</td>
</tr>
<tr>
<td></td>
<td>C. Ensure MIB board is not in manual mode.</td>
<td>C. Ensure MIB board is in “R” automatic mode.</td>
</tr>
<tr>
<td></td>
<td>D. Ensure MIB cover is not damaged and pressing against buttons.</td>
<td>D. Remove and replace cover and see if filtration will start.</td>
</tr>
<tr>
<td></td>
<td>E. Filter relay has failed.</td>
<td>E. Replace filter relay with part number 807-4482 24VDC relay.</td>
</tr>
<tr>
<td></td>
<td>F. Filter motor thermal switch is tripped.</td>
<td>F. Press filter motor thermal switch.</td>
</tr>
<tr>
<td><strong>MIB display shows something other than an “R” or vat number.</strong></td>
<td>An error has occurred and displayed character indicates error.</td>
<td>See MIB display characters on page 1-34 for explanation.</td>
</tr>
<tr>
<td><strong>No power present at the MIB board</strong></td>
<td>Transformer has failed in left component box.</td>
<td>Check output on the left transformer in left component box; should read 24VAC. If not replace transformer.</td>
</tr>
<tr>
<td><strong>MIB will not clear error.</strong></td>
<td>Error remains in non-volatile memory.</td>
<td>Press and hold reset button in top right corner of MIB board for five seconds. The drain, return and manual/auto LEDS will illuminate and the MIB will reset and clear any remaining errors from memory. Allow 60 seconds to reset. If an error still exists, then another issue exists.</td>
</tr>
<tr>
<td><strong>MIB indicates incorrect number of vats.</strong></td>
<td>A. Network is not terminated correctly.</td>
<td>A. Ensure the CAN bus system is terminated at BOTH ENDS (on the FilterQuick™ controller connector J6 and on the ATO board connector J9) with a resistor equipped 6-pin connector.</td>
</tr>
<tr>
<td></td>
<td>B. Wiring harnesses are loose or damaged.</td>
<td>B. Unplug and reseat all wiring harnesses in CAN system. Resistance between pins 2 and 3 on the CAN network connectors should be 120 ohms.</td>
</tr>
<tr>
<td></td>
<td>C. An AIF board issue.</td>
<td>C. Check software version numbers on all FilterQuick™ controllers and ensure all display an AIF version. If an AIF version is missing, the AIF board may be missing power or bad. Check pins 5 and on J4 and J5 of the affected AIF board for proper voltage.</td>
</tr>
<tr>
<td></td>
<td>D. Locator pin issue.</td>
<td>D. The locator pin in J2 of the AIF board is either loose or in the incorrect position. See the charts on page 1-41 of this manual for proper pin position.</td>
</tr>
<tr>
<td>Problem</td>
<td>Probable Causes</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>---------</td>
<td>----------------</td>
<td>------------------</td>
</tr>
</tbody>
</table>
| MIB board alternating “E” and “vat number and side”. | Network error on the CAN bus communication. | A. Ensure the CAN bus system is terminated at **BOTH ENDS** (on the FilterQuick™ controller connector J6 and on the ATO board connector J10) with a resistor equipped 6-pin connector.  
B. With the controller OFF, press the temperature button and ensure the AIF version appears. If not, the 24V to the AIF boards may be missing. Ensure all 6-pin CAN connectors are tight between the FilterQuick™ controller (J6 and J7), MIB (J1 and J2), AIF (J4 and J5) and ATO (J10) boards.  
C. With the controller OFF, press the temperature button and ensure the ATO version appears. If not, check the CAN wire harness between the AIF board J4 or J5 and the ATO board J9 or J10. The ATO fuse on the right side of the ATO box may be loose or blown; the 110V to the ATO transformer may be missing or bad. The J4/J5 connector may be loose.  
D. Check to see if MIB has 24V on pins 5 and 6 of J2. Check to see if 24V is present on pins 5 and 6 of wire harness plugging into J4 or J5 of the first AIF board. If 24V missing, check the pins. Replace the harness if necessary.  
E. Check continuity between each color wire on the CAN connectors into J7 on the far right controller and J10 on back of the ATO board (black to black, white to white, and red to red), and ensure there is no continuity between different color wires (black to red, red to white, and white to black).  
F. Ensure black controller locator wires are connected from ground to correct pin position (see drawing 8051978 page 1-65).  
G. Ensure all boards have the corner ground wire attached and tightened.  
H. The locator pin in J2 of the AIF board is either loose or in the incorrect position. See the charts on page 1-41 of this manual for proper pin position.  
I. Bad MIB and/or AIF board.  
J. Broken resistor lead. Unwrap the resistor leads and check ends. |
### 1.15.3 MIB (Manual Interface Board) Pin Positions and Harnesses

<table>
<thead>
<tr>
<th>Connector</th>
<th>From/To</th>
<th>Harness #</th>
<th>Pin #</th>
<th>Function</th>
<th>Voltage</th>
<th>Wire Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>J1</td>
<td>FilterQuick™ Controller/ J6</td>
<td>8074546</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td>J2</td>
<td>AIF J5</td>
<td>8074850</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5VDC+</td>
<td>5VDC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>24VDC</td>
<td>24VDC</td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td>J5</td>
<td>Transformer</td>
<td>8075800</td>
<td>1</td>
<td>24VAC In</td>
<td>24VAC</td>
<td>Black</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>24VAC In Ret</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td>Filter Relay</td>
<td>8075800</td>
<td>3</td>
<td>Pump Motor + Out</td>
<td>24VDC</td>
<td>Red</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>Pump Motor - Out</td>
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<td>Green</td>
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<tr>
<td></td>
<td>Bulk Open Switch</td>
<td>8075780</td>
<td>7</td>
<td>Open Switch +</td>
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<td>Black</td>
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<td>Bulk Closed Switch</td>
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<td>8</td>
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<td>Red</td>
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<td></td>
<td>Pan Switch</td>
<td></td>
<td>11</td>
<td>Pan Sw +</td>
<td>24VDC</td>
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<tr>
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<td></td>
<td>12</td>
<td>Pan Sw -</td>
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<td>Red</td>
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<tr>
<td></td>
<td>Bulk Open Switch</td>
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<td>15</td>
<td>Ground -</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td>Bulk Closed Switch</td>
<td></td>
<td>16</td>
<td>Ground -</td>
<td></td>
<td>Green</td>
</tr>
<tr>
<td>J6</td>
<td>To Bulk connection in rear of fryer</td>
<td>8075789</td>
<td>1</td>
<td>From bulk oil transformer</td>
<td>24VAC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>Common Return</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>To bulk oil fresh oil pump relay</td>
<td>24VAC</td>
<td>Green</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>From bulk oil “Waste Tank Full Sensor” Test Pins 2 to 8</td>
<td>24VAC – Full 0VAC – Not Full</td>
<td>Red</td>
</tr>
</tbody>
</table>
1.15.4 MIB (Manual Interface Board) Display Characters

A – Auto Mode – Auto Filtration enabled.

E – Drain or return valve is not in desired state. The display will alternate between E and the corresponding vat number. Ensure the actuator is plugged in and an error does not exist.

— Three horizontal lines indicate the AIF temperature sensor did not detect that the vat was full during auto filtration.

n – Network Error - An “n” displays for 10 seconds if no communication is received from the cooking controller within ten seconds after a power on or MIB reset.

P – Pan Switch – Filter pan is improperly seated. Filtration is suspended.

r – Reset Switch - Reset the vat closes all of the valves on the vat. If displayed for some time, there is probably a problem with the board.

1 – 5 – Numbers which correspond to the vats with either an “L” indicating the left side of a split vat or “r” indicating the right side of a split vat or a full vat. These numbers are displayed in manual mode.

1.15.5 Replacing the MIB Board

Disconnect the fryer from the electrical power supply. Remove the torx screw from the bottom of the MIB cover, exposing the MIB board (see Figure 11). Remove the two cabinet screws at the top (see Figure 12). Carefully hinge down the MIB board. Carefully remove the plugs on the rear of the board (see Figure 13). Replace with a new MIB board and reverse steps to reassemble. Once replaced, reconnect the power. Readdress the MIB board following the instructions in the next section. Once replaced, CYCLE POWER TO ENTIRE FRYER SYSTEM. See next section to reset control power. Check software version # and if necessary update the software. If a software update is necessary, follow the instructions to update the software in section 1.19.
1.15.6 Control Power Reset Switch

The control power reset switch, is a momentary rocker switch located below the left control box (see Figures 14), that resets all power to all the controllers and boards in the fryer. It is necessary to reset all power after replacing any controller or board. Press and hold the switch for at least ten seconds when resetting the control power to ensure power has sufficiently drained from boards.

Figure 14

1.16 Bulk Oil Service Issues

1.16.1 Bulk MIB Tests

Bulk oil providers provide waste and/or fresh bulk oil services.

The FilterQuick™ fryer will ONLY operate with bulk oil systems that have a three-pole float switch. If the float switch is the older two-pole switch, call the bulk oil provider. These float switches are polarity specific which may short to ground and damage an MIB board.

Normal measurements (MIB J6 8-pin connector with everything connected)

AC voltage measurements:

Pin 1 to Pin 2 - 24 VAC.
Pin 2 to Pin 8 - 24 VAC when waste tank is full, 0 VAC when it is not full.
Pin 1 to Pin 3 - 24 VAC when bulk fresh oil add switch and pump is on, 0 VAC when it is off.

Using the Bulk test box, PN# 108-0716 allows a quick and easy way to check the 24VAC, the waste full switch and when the bulk fresh oil pump is operating.

Troubleshooting

All return and drain valves should be closed and pump should be off while the MIB is resetting. If any of the valves or the pump is on during reset, the MIB board is bad or wires are shorted.

Bulk fresh oil pump is not operating or JIB is not filling:

See page 1-38 to ensure that no other function is taking priority over adding oil to jug.

1. Reset the power; wait 60 seconds and see if the valve opens.

With the JIB button pressed:

2. Voltage at MIB board from Pin 1 to Pin 2 should be 24 VAC; if not, check connections from bulk fresh oil pump 24VAC transformer and check transformer.

3. Voltage at MIB board from Pin 1 to Pin 3 should be 24 VAC when filling JIB or vat; if not, the MIB board is bad or wires to pump relay are shorted or both.

4. Voltage at Add pump relay should be 24 VAC; if not, check wiring from MIB board. The relay should be located at the fresh oil tank pump system.

5. Check voltage at ATO board on J8. Pin 9 to Pin 1 should be 24 VAC with the orange button pressed.

Waste full signal:

Pin 2 to Pin 8 should be 24 VAC when full, 0 VAC when not full; if no voltage level change, the connection from bulk waste oil switch or MIB board is bad.
1.16.2   Bulk Wiring

BULK OIL WIRING

TESTING BETWEEN PINS 1 & 4
9-PIN FEMALE PLUG SHOULD READ:
24VAC WHEN BULK TANK IS FULL
0VAC WHEN BULK TANK IS EMPTY

MIB J6

BLACK 24VAC IN FROM BULK (HOT)
WHITE 24VAC IN FROM BULK (COM)
GREEN 24VAC OUT FRESH OIL PUMP

TESTING BETWEEN PINS 2 & 8 J6 MIB
SHOULD READ:
24VAC WHEN BULK TANK IS FULL
0VAC WHEN BULK TANK IS NOT FULL

RED BULK DISPOSE TANK FULL

C4 PIN 4 BLACK CONTACT FROM FILTER PUMP RELAY
C4 PIN 7 RED CONTACT FROM FILTER PUMP RELAY

PIN 1 BLACK BULK DISPOSE TANK FULL
PIN 2 WHITE 24VAC OUT FRESH OIL PUMP
PIN 3 RED 24VAC IN FROM BULK (HOT)
PIN 4 GREEN 24VAC IN FROM BULK (COM)
PIN 5 BROWN CONTACT FROM FILTER PUMP
PIN 6 BLUE CONTACT FROM FILTER PUMP

9-PIN FEMALE CONNECTION ON REAR OF FRYER
9-PIN MALE CONNECTION ON REAR OF FRYER

CONTROL LINE
ADD PUMP
SENSE LINE
WASTE FULL
1.16.3 Frymaster FilterQuick™ Fryer and Bulk Oil System Plumbing Schematic

1.16.4 Bulk Oil Test Quick Reference

DISPOSE TO WASTE, REFILL VAT FROM BULK:
1. Hold down “Filter” button until controller beeps twice.
2. Scroll to “Dispose” using “Right Arrow” button then press “✓” button.
3. “Dispose? Yes/No” is displayed.*
4. Press “Yes” to dispose of oil in pot.
5. “Start Dispose” is displayed with blinking LED.
6. Pull the drain handle
7. “Draining” followed by “Flushing” is displayed.
8. “Vat Empty? Confirm” is displayed.
9. Press “Confirm”.
10. “Close Drain” is displayed with blinking LED.
11. Push the drain handle in towards the fryer.
12. “Open Dispose Valve” is displayed.
13. Open dispose valve by pulling completely forward to start disposal.
14. “Disposing” is displayed for four minutes.
15. “Remove Filter Pan” is displayed.
16. Slide the filter pan slightly out of the fryer.
17. “Is Pan Empty? Yes No” is displayed.
18. Press “Yes” if filter pan is empty. Select “No” if pan still has oil in it.
19. “Insert Filter Pan” is displayed.
20. Insert the filter pan.
21. “Close Dispose Valve” is displayed.
22. Close dispose valve ensuring the handle is pushed completely towards the fryer.
23. “Fill Vat From Bulk? Yes/No” is displayed.
24. Press “Yes”.
25. “Press and Hold Yes Arrow to Fill” alternating with “Yes” is displayed.
26. Hold down “Yes” to fill pot to desired level.
27. “Filling” is displayed while button is depressed.
28. “Continue Filling Yes/No” is displayed
29. Press “Yes” to continue filling or “No” to Exit program.
*NOTE: If the waste tank is full, the controller displays “Waste Tank Full.” Call bulk oil provider.

DISPOSE TO WASTE:
1. Hold down “Filter” button until controller beeps twice.
2. Scroll to “Dispose” using “Right Arrow” button then press “✓” button.
3. “Dispose? Yes/No” is displayed.*
4. Press “Yes” to dispose of oil in pot.
5. “Start Dispose” is displayed with blinking LED.
6. Pull the drain handle
7. “Draining” followed by “Flushing” is displayed.
8. “Vat Empty? Confirm” is displayed.
9. Press “Confirm”.
10. “Close Drain” is displayed with blinking LED.
11. Push the drain handle in towards the fryer.
12. “Open Dispose Valve” is displayed.
13. Open dispose valve by pulling completely forward to start disposal.
14. “Disposing” is displayed for four minutes.
15. “Remove Filter Pan” is displayed.
16. Slide the filter pan slightly out of the fryer.
17. “Is Pan Empty? Yes No” is displayed.
18. Press “Yes” if filter pan is empty. Select “No” if pan still has oil in it.
19. “Insert Filter Pan” is displayed.
20. Insert the filter pan.
21. “Close Dispose Valve” is displayed.
22. Close dispose valve ensuring the handle is pushed completely towards the fryer.
23. “Fill Vat From Bulk? Yes/No” is displayed.
24. Press “No” if you wish to leave pot empty and exit.
*NOTE: If the waste tank is full, the controller displays “Waste Tank Full.” Call bulk oil provider.

FILL VAT FROM BULK:
1. Hold down “Filter” button until controller beeps twice.
2. Scroll down to “Fill Vat from Bulk” using “Right Arrow” button then press “✓” button.
3. “Fill Vat from Bulk? Yes/No” is displayed.
4. Press “Yes”.
5. “Press and Hold Yes to Fill / Yes” is displayed.
6. Press and hold down “YES” to fill pot to desired level.
7. “Filling” is displayed during fill.
8. Release button to stop filling.
9. “Continue Filling? Yes/No” is displayed.
10. Press “NO” to exit.

FILL JUG FROM BULK:*
1. When “Top Off Oil Empty” is displayed, the top-off jug is empty.
2. To refill jug press and hold the orange reset button above the jug until the jug is full.
3. Release the button to stop filling.
*NOTE: The jug may not fill if any of the following are in progress:

If FILTER NOW? YES/NO, CONFIRM YES/NO, or SKIM VAT is displayed, the fill jug button is disabled until either a filter is complete or until no is chosen.
The system also checks these conditions. The following must be met before jug fill is allowed.

- Solenoid closed
- Orange fill button pressed longer than 3 sec.
- Waste valve closed
- Filter Now? Yes/No, Confirm Yes/No, or Skim Vat cannot be displayed
- System power cycle (all boards – controllers, MIB, AIF and ATO) after changing setup from JIB to Bulk (use momentary reset). Ensure reset is pressed and held for at least ten seconds.
- No filtration or other filter menu selection can be in process.

Other factors that may not allow fill jug from bulk –

- Defective solenoid
- Defective switch
- Bulk fresh oil pump issue
- Bulk fresh oil relay issue

If using multiple fryer systems that are both attached to the bulk fresh oil system, they may not be able to fill both units at the same time if they have a bulk fresh oil unit with a single head. Some bulk fresh oil units have dual heads which can fill more than one fryer simultaneously.

1.17 **AIF (Automatic Intermittent Filtration) Service Procedures**

The AIF (Automatic Intermittent Filtration) board controls the actuators that open and close the drain and return valve. The AIF boards are located inside a protective housing under each frypot (see Figure 15).

1.17.1 **AIF (Automatic Intermittent Filtration) Troubleshooting**

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actuator doesn’t function.</td>
<td></td>
<td>A. Check pins 5 and 6 of J2 at the MIB board. Should read 24VDC. Check voltage on pins 5 and 6 at the other end of harness and ensure 24VDC is present. Continue to check pins 5 and 6 for 24VDC on plugs J4 and J5 on the AIF boards.</td>
</tr>
<tr>
<td></td>
<td>A. No power to the AIF board.</td>
<td>B. Ensure the actuator is plugged into the proper connection (J1 for FV return, J3 for DV return and J6 for FV drain and J7 for DV drain).</td>
</tr>
<tr>
<td></td>
<td>B. Actuator is unplugged.</td>
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</tbody>
</table>

![Figure 15](image-url)
<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Actuator doesn’t function cont.</td>
<td>C. AIF board failure.</td>
<td>C. Check power on the connector of the problem actuator while trying to manually open or close an actuator. Pins 1 (Black) and 4 (White) should read +24VDC when the actuator is opening. Pins 2 (Red) and 4 (White) should measure -24VDC when the actuator is closing. If either voltage is missing, the AIF board is likely bad. Test the actuator by plugging into another connector. If the actuator operates, replace the board.</td>
</tr>
<tr>
<td></td>
<td>D. Actuator readings are out of tolerance.</td>
<td>D. Check resistance of the potentiometer between pin 3 (blue wire) and pin 4 (gray/white wire). Closed should read 0-560Ω. Open should read 3.8KΩ – 6.6KΩ.</td>
</tr>
<tr>
<td></td>
<td>E. Actuator defective.</td>
<td>E. If proper voltages are present at the connector and actuator doesn’t operate reset power to the fryer, if it still doesn’t operate replace the actuator.</td>
</tr>
<tr>
<td>Actuator functions on wrong vat.</td>
<td>A. Actuator plugged into wrong connector.</td>
<td>A. Ensure the actuator is plugged into correct connection (J1 for FV return, J3 for DV return and J6 for FV drain and J7 for DV drain).</td>
</tr>
<tr>
<td></td>
<td>B. Locator pin is in wrong position.</td>
<td>B. Ensure the locator pin is in proper position in plug J2. See table B on page 1-65.</td>
</tr>
<tr>
<td>Connector</td>
<td>From/To</td>
<td>Harness PN</td>
</tr>
<tr>
<td>-----------</td>
<td>--------------</td>
<td>------------</td>
</tr>
<tr>
<td>J1</td>
<td>FV Return</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
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<tr>
<td>J2</td>
<td>FV AIF RTD</td>
<td></td>
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<td></td>
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<td></td>
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<tr>
<td></td>
<td>DV AIF RTD</td>
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<tr>
<td></td>
<td>Oil Level Sensor (Gas)</td>
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<td></td>
<td>Oil Level Sensor communication (Gas)</td>
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<tr>
<td></td>
<td>Locator Pin</td>
<td></td>
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<tr>
<td>J3</td>
<td>DV Return</td>
<td>N/A</td>
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<tr>
<td></td>
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<td></td>
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<tr>
<td>J4</td>
<td>MIB J2 or AIF J5</td>
<td>8074547 AIF Board Communication and Power</td>
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<tr>
<td>J5</td>
<td>AIF J4 or ATO J10</td>
<td>8074547 AIF Board Communication and Power</td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>J6</td>
<td>FV Drain</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<td></td>
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<td></td>
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<td></td>
</tr>
<tr>
<td>J7</td>
<td>DV Drain</td>
<td>N/A</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
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<td></td>
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</tbody>
</table>
1.17.3 Replacing an AIF (Automatic Intermittent Filtration) Board

Disconnect the fryer from the electrical power supply. Locate the AIF board to be replaced under a frypot. Mark and unplug the harnesses. The AIF board assembly is held in place with one screw (see Figure 16). Remove the screw and the assembly drops down (see Figure 17) and the tab slides out of the bracket attached to the frypot (see Figure 18). Reverse steps to reassemble, ensuring that the new AIF assembly slides into the slot in the bracket. Once complete, CYCLE POWER TO ENTIRE FRYER SYSTEM. See section 1.15.6 to reset control power. Check software version # and if necessary update the software. If a software update is necessary, follow the instructions to update the software in section 1.19.

1.17.4 Replacing a Rotary Actuator

Disconnect the fryer from the electrical power supply. Locate the actuator to be replaced and mark and unplug the actuator. The actuators are held in place by two hex key screws. Loosen the 3/32” hex key screws. It may be necessary to remove a gas line to the burner when removing a drain actuator. Remove the actuator from the valve stem. Align the actuator with the valve stem and attach the new actuator. Tighten the two hex key screws. Reconnect power and test the actuator.

NOTE: Rotary actuators have two different part numbers and two different colors, which are mirror images of each other that correspond to their mounting position.

1.17.5 Oil Level Sensor

The oil level sensor is a device that is used to prevent dry firing of the frypot (see Figure 25). The sensor looks similar to a high limit. The sensor is energized when the controller is powered on with a soft on. The sensor heats up and detects the oil around it. During filtration when the oil is drained, it senses the difference between the oil and air. It is controlled with a board located next to the interface board (see Figure 26) and a separate egg shaped plastic device (see Figure 27) that contains additional electronics. Use care when working with the sensor as temperatures may reach as high as 500°F (260°C).
If oil is surrounding the heater, the oil will prevent the heater from ever reaching its setpoint. Once oil is removed during filtration the heater reaches setpoint and cycles a thermostat every four seconds. Since the cycle is only four seconds, the seven second delay is not made and the gas valve won’t open.

The 120VAC (220-240VAC on Intl. units) is on T1 and T2 in the control box. It is switched with 12 volts traveling in from pin 5 of J3 and out to pins 5 and 7 on AIF J2 and back in on pin 8 from AIF J2 (DV) or pin 6 from AIF J2 (FV) across the relay coil.

1.17.5.1 Oil Level Sensor Troubleshooting

Typical Sensor Related Failures
- Low temp but no call for heat (heat light)
- Intermittent IS VAT FULL? displays are primarily due to dirty OIB sensors or loose grounds. Ensure that the OIB sensors are clean as shown in Figure A.
  - This is usually due to a caramelized oil buildup on the sensor. Clean the oil level sensor with a scratch pad and power cycle the controller.
  - Check grounds from the OIB relay and 7 second timer board delay. When grounded to the stud on the interface board they have a tendency to loosen. They should NOT be grounded to interface board studs as shown in Figure B. If so they should be moved and be tightly grounded to stud in rear of the fryer as shown in Figure C.
- Stuck in melt cycle with no call for heat
- Filter error (IS VAT FULL?) with oil in the filter pan (no oil in the vat)

If the controller doesn’t exit melt cycle or continues to display low temp and does not heat, and gas supply, gas valve, etc. have been checked and no heat lamp illuminates because no call for heat is initiated, then follow these steps:

- Check (see diagram next page)
  - Power to oil sensor (from oil level sensor relay in component box). Check pin 5 on AIF J2 (DV) or pin 7 on AIF J2 (FV) for 12VDC from interface board.
  - Power to heater/relay coil on relay board. Check voltage to the coil between pins 8 and 1 to ensure that 120VAC (220-240VAC on Intl. units) is present with oil in the vat. If the vat is empty, the power will cycle 4 seconds on, 4 seconds off.
  - Check between pin 3 and 2 on the relay board reads 5VDC for air and 0VDC for oil. A common message for a shorted harness or issue is “IS DRAIN CLEAR?” with oil in the filter pan.
  - Check ground on pin 2 on relay board to stud for a secure ground.
  - Check AIF communication harness. Interrupted communication will prevent the fryer from heating.
  - If the oil level sensor is cycling 4 sec. on/off and oil is surrounding the sensor, the sensor may have a carbon build up that is self insulating the sensor. Use a scratch pad to remove carbon build up.
1.17.5.2 Oil Level Sensor Diagram

NOTE: See page 1-70 for alternate time delay relays.

1.18 FilterQuick™ Controller Service Procedures

1.18.1 FilterQuick™ Controller Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>No Display on Controller.</td>
<td>A. Controller not turned on.</td>
<td>A. Press the ON/OFF switch to turn the controller on.</td>
</tr>
<tr>
<td></td>
<td>B. No power to the fryer.</td>
<td>B. If the controller cord is not plugged in, the controller will not activate.</td>
</tr>
<tr>
<td></td>
<td>C. Controller has failed.</td>
<td>C. Swap the controller with a controller known to be good. If controller functions,</td>
</tr>
<tr>
<td></td>
<td>D. Damaged controller wiring harness.</td>
<td>replace the controller.</td>
</tr>
<tr>
<td></td>
<td>E. Power supply component or interface board has failed.</td>
<td>D. Swap with a harness known to be good. If controller functions, replace the harness.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>E. If any component in the power supply system (including the transformer and</td>
</tr>
<tr>
<td></td>
<td></td>
<td>interface board) fail, power will not be supplied to the controller and it will not</td>
</tr>
<tr>
<td></td>
<td></td>
<td>function.</td>
</tr>
<tr>
<td>Controller locks up.</td>
<td>Controller error.</td>
<td>Remove and restore power to the controller.</td>
</tr>
<tr>
<td>Controller displays</td>
<td>Recovery time exceeded maximum time</td>
<td>Silence the alarm by pressing the ✓ button. Check that fryer is heating properly.</td>
</tr>
<tr>
<td>RECOVERY FAULT.</td>
<td>limit for two or more cycles.</td>
<td>Maximum recovery for gas is 2:25. If this error continues to appear call your FAS.</td>
</tr>
<tr>
<td>Controller displays</td>
<td>Typically shown during software update. Also may be that parameter data has been</td>
<td>Press the FILTER button to bypass and continue.</td>
</tr>
<tr>
<td>CALL TECH</td>
<td>corrupted or lost.</td>
<td></td>
</tr>
<tr>
<td>Controller displays</td>
<td>Defective SD Card</td>
<td>Replace card with another card.</td>
</tr>
<tr>
<td>ERROR RM SDCRD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Problem</td>
<td>Probable Causes</td>
<td>Corrective Action</td>
</tr>
<tr>
<td>---------</td>
<td>-----------------</td>
<td>-------------------</td>
</tr>
<tr>
<td><strong>FILTER and CLEAN AND FILTER won't start.</strong></td>
<td>Temperature too low.</td>
<td>Ensure fryer is at setpoint before starting these functions.</td>
</tr>
</tbody>
</table>
| **Controller displays **FILTER BUSY or WAIT FOR FILTER.** | A. Another filtration cycle is still in process.  
B. Controller error. | A. Wait until the previous filtration cycle ends to start another filtration cycle or until the MIB board has reset. This may take up to one minute.  
B. If message is still displayed with no activity, ensure the filter pan is empty and remove and restore **ALL** power to the fryer. |
| **Controller displays IS DRAIN CLEAR?** | Clogged drain or Oil Level Sensor is malfunctioning. | The oil level sensor detects that oil is not draining possibly due to clogged drain. Ensure drain is not clogged. If drain is not clogged, see oil level sensor troubleshooting on page 1-51. |
| **Controller displays OIL SENSOR FAIL** | Oil level sensor is not functioning properly. | Check the oil level sensor and ensure that it is working properly. |
| **Controller displays SERVICE REQUIRED followed by the error.** | An error has occurred. | Press YES to silence alarm. The error is displayed three times. See list of issues in section 1.17.5. Fix issue. The controller displays **SYSTEM ERROR FIXED? YES/NO**. Press YES and follow prompts. Pressing NO will allow the fryer to cook in most cases, but error will be redisplayed every 15 minutes. |
| **Controller display is in wrong temperature scale (Fahrenheit or Celsius).** | Incorrect display option programmed. | See section 1.18.2 on page 1-47 to change temperature scale. |
| **Controller displays CHANGE FILTER PAPER.** | Filter error has occurred, filter paper clogged, 24 hour filter pad change prompt has occurred or change filter paper was ignored on a prior prompt. | Change the filter paper and ensure the filter pan has been removed from the fryer for a minimum of **30** seconds. Do **NOT** ignore **CHANGE FILTER PAPER** prompts. |
| **Controller displays HOT-HI-1.** | Frypot temperature is more than 410°F (210°C) or, in CE countries, 395°F (202°C). | This indicates that the vat temperature has exceeded certain parameters and has discontinued heating. It is also displayed during a high limit test. |
| **Controller displays HI-LIMIT.** | Controller in high-limit test mode. | This is displayed only during a test of the high-limit circuit and indicates that the high-limit has opened properly. |
| **Controller displays INSERT PAN.** | A. Filter pan is not fully inserted into fryer.  
B. Missing filter pan magnet.  
C. Defective filter pan switch. | A. Pull filter pan out and fully reinsert into fryer.  
B. Ensure the filter pan magnet is in place and if missing replace.  
C. If the filter pan magnet is fully against the switch and controller continues to display **INSERT PAN**, switch is possibly defective. |
<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Controller displays vat temperature alternating with MLT-CYCL.</td>
<td>Frypot temperature is below 180°F (82°C).</td>
<td>This display is normal when the fryer is first turned on while in the melt cycle mode. To bypass the melt cycle press the “COOL” button. The controller displays EXIT MELT? alternating with YES NO. Press the YES button to exit melt. If the display continues, the fryer is not heating.</td>
</tr>
</tbody>
</table>
| Controller displays TEMP PROBE FAILURE. | A. Problem with the temperature measuring circuitry including the probe.  
B. Damaged controller wiring harness or connector. | A. This indicates a problem within the temperature measuring circuitry. Check resistance of probe, if faulty replace probe.  
B. Swap the controller wiring harness with one known to be good. If problem is corrected, replace the harness. |
| Controller displays HEATING FAILURE. | Failed controller, failed gas valve, open drain valve, failed interface board, open high-limit thermostat. | Turn off the vat with the issue. The error is displayed if the fryer loses its ability to heat oil. Common issues are open drain valve or closed or failed gas valves. It sometimes is seen when air is in the gas line. It is also displayed when the oil temperature is above 450°F (232°C) and the high-limit thermostat has opened, halting the heating of the oil. |
| Controller displays HI 2 BAD. | Controller in high-limit test mode. | This is displayed during a test of the high-limit circuit to indicate if the high-limit has failed. |
| Controller displays HELP HI-2 or HIGH LIMIT FAILURE. | Failed high-limit. | This is displayed to indicate the high-limit has failed. |
| Fryer filters after each cook cycle. | Filter after setting incorrect or software update issue. | Overwrite the filter after setting by re-entering the filter prompt value in Product Setup. Press and hold the ✔ button until MAIN MENU changing to PRODUCT SETUP is displayed. Press the ✔ button. ENTER CODE is displayed. Enter 1650. Scroll down to Filter Prompt and set value. Ensure that the right arrow is pressed after entering the value to save the setting. |
| Controller displays LOW TEMP, heating indicator cycles on and off normally but fryer does not heat. | A. Dirty oil level sensor  
B. Failed controller.  
C. Damaged controller wiring harness.  
D. Open connection in high-limit circuit. | A. Clean carbon build up off oil level sensor using a no scratch pad.  
B. Replace controller.  
C. Replace controller wiring harness.  
D. Check high limit circuit starting at the control box connector working to the high-limit. |
| Controller displays software for only controller or MIB but not all boards. | Loose or damaged harness | Check that all harnesses between controllers, MIB, AIF and ATO are secure. Ensure 24VDC is present on pins 5 & 6 of J2 on MIB board and on J4 or J5 of AIF board. Check for loose or broken pins/wires. If the problem persists, swap out controller from one bank to another and cycle power on the fryer. |
### Problem | Probable Causes | Corrective Action
--- | --- | ---
**Controller displays IS VAT FULL? YES NO** after a filter function. | A. An error has occurred due to carbon buildup on oil level sensor. Normal after some filter menu functions when filling.  
B. All the oil may not have returned during a filter function due to dirty or clogged filter paper, clogged filter pump, filter pump thermal overload, improperly installed filter pan components, worn or missing O-rings, cold oil or an actuator problem.  
C. OIB relay ground issue. | A. If answering yes directs to clean oil sensor, clean oil level sensor with a scratch pad and retry. Otherwise press ▲ (YES) if the vat is full, otherwise press ▼ (NO) and follow prompts.  
B. Check to ensure that the probable causes are remedied. Follow the prompts to refill the vat. (Follow the steps in the flowchart in section 1.18.5.)  
C. See item B in section below.

**Controller displays IS VAT FULL? YES NO** during a cook or in idle mode with an audible alarm. | A. An error has occurred due to carbon buildup on oil level sensor.  
B. OIB relay/time delay relay board ground issue.  
C. CAN communication issues, component failure issues. | A. If answering yes directs to IS OIL SENSOR CLEAN? CONFIRM, clean the oil level sensor with a scratch pad and power cycle the controller.  
B. Check ground wire from OIB relay/time delay relay board. If attached to interface board lug mount stud, move the ground wire and attach it to the stud on rear wall of component box, with the ground wire from the 7 second time delay relay board.  
C. If the issue continues check software versions to verify CAN communication. Check AIF connections from AIF board J2 pin 9 DV or pin 10 FV to pin 3 of time delay relay board. Check OIB relay/time delay relay board in component box.

**Controller displays IS OIL SENSOR CLEAN? CONFIRM** during a cook or in idle mode with an audible alarm. | A. The oil level sensor may be coated with caramelized oil.  
B. OIB relay ground issue.  
C. CAN communication issues, component failure issues. | A. Clean sensor with scratch pad.  
B. See item B in section above.  
C. If the issue continues check software versions to verify CAN communication. Check AIF connections. Check OIB relay in component box.

### 1.18.2 FilterQuick™ Controller Useful Codes

To enter any of the following codes: Press and hold the ✿ button until MAIN MENU changing to PRODUCT SETUP is displayed. Press ▷ to scroll to TECH MODE and press the ✿ button. ENTER CODE is displayed. Enter a code number below to perform a function.

- **Clear E-Log, Clear Passwords, Change Lane Count, Change Hold Mode and Perform High Limit Test, – Enter 3000.**
- **Reset Factory Menu - Enter 3322.** The controller display flashes and quickly counts from 1-40 and switches to OFF. (NOTE: This will delete any hand-entered menu items).
- **Change from F° to C° - Enter 1658.** The controller displays OFF. Turn the controller on and check temperature to see the temperature scale. If the desired scale is not displayed, repeat.
- **Reset RECOVERY FAULT CALL SERVICE – Enter 0042.**

The following codes require the removal and reinsertion of the J3 locator plug on the rear of the controller before entering the code.

- **Reset CALL TECH Message - Disconnect board locator plug (J3). Reinsert plug. Enter 1000.**  
Controller display switches to OFF. Remove and then restore power to the controller using the 20-pin plug. If this error is displayed, replace the controller.
• **Reset BADCRC Message** - Disconnect board locator plug (J3). Reinsert plug. Enter 9988. Controller display switches to OFF. Remove and then restore power to the controller using the 20-pin plug. Replace the controller.

**PASSWORDS**

• **Product Setup Mode**: Press and hold the ✓ button until MAIN MENU changing to PRODUCT SETUP is displayed. Press the ✓ button. ENTER CODE is displayed. Enter 1650.

• **Vat Setup Mode**: Press and hold the ✓ button. MAIN MENU changing to PRODUCT SETUP is displayed. Press ▶ to scroll to VAT SETUP and press ✓. ENTER CODE is displayed. Enter 1656.

• **Tech Mode**: Press and hold the ✓ button until MAIN MENU changing to PRODUCT SETUP is displayed. Press ▶ to scroll to TECH MODE and press ✓. TECH MODE is displayed. Press the ✓ button. ENTER CODE is displayed. Enter 3000 or a code from above.

1.18.3 Service Required Errors

A SERVICE REQUIRED error alternating with YES displays on the controller. After YES is pressed the alarm is silenced. The controller displays an error message from the list below three times with the location of the error. Then the controller displays SYSTEM ERROR FIXED? YES/NO. Press YES if fixed. If NO is chosen the system returns to cook mode for 15 minutes then redisplaying error until issue is fixed.

1.18.4 Error Log Codes

Refer to page 1-52, Vat Setup for access to the E-log. The ten most recent errors are listed from A-J, with A being the most recent error.

<table>
<thead>
<tr>
<th>CODE</th>
<th>ERROR MESSAGE</th>
<th>EXPLANATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>E03</td>
<td>ERROR TEMP PROBE FAILURE</td>
<td>Temp probe reading out of range</td>
</tr>
<tr>
<td>E04</td>
<td>HI 2 BAD</td>
<td>High limit reading is out of range.</td>
</tr>
<tr>
<td>E05</td>
<td>HOT HI 1</td>
<td>High limit temperature is past more than 410°F (210°C), or in CE countries, 395°F (202°C)</td>
</tr>
<tr>
<td>E06</td>
<td>HEATING FAILURE</td>
<td>A component has failed in the high limit circuit such as controller, interface board, contactor or open-high limit.</td>
</tr>
<tr>
<td>E07</td>
<td>ERROR MIB SOFTWARE</td>
<td>Internal MIB software error</td>
</tr>
<tr>
<td>E08</td>
<td>ERROR ATO BOARD</td>
<td>MIB detects ATO board connection lost; ATO board failure</td>
</tr>
<tr>
<td>E09</td>
<td>ERROR PUMP NOT FILLING</td>
<td>Oil not returning to vat quickly. Possible problems: dirty pad, bad or missing O-rings, tripped or defective filter pump, actuators or linkage.</td>
</tr>
<tr>
<td>E10</td>
<td>ERROR DRAIN VALVE NOT OPEN</td>
<td>Drain valve failed to open; the valve’s position is unknown.</td>
</tr>
<tr>
<td>E11</td>
<td>ERROR DRAIN VALVE NOT CLOSED</td>
<td>Drain valve failed to close; the valve’s position is unknown.</td>
</tr>
<tr>
<td>E12</td>
<td>ERROR RETURN VALVE NOT OPEN</td>
<td>Return valve failed to open; the valve’s position is unknown.</td>
</tr>
<tr>
<td>CODE</td>
<td>ERROR MESSAGE</td>
<td>EXPLANATION</td>
</tr>
<tr>
<td>------</td>
<td>---------------</td>
<td>-------------</td>
</tr>
<tr>
<td>E13</td>
<td>ERROR RETURN VALVE NOT CLOSED</td>
<td>Return valve failed to close; the valve’s position is unknown.</td>
</tr>
<tr>
<td>E14</td>
<td>ERROR AIF BOARD</td>
<td>MIB detects AIF missing; AIF board failure</td>
</tr>
<tr>
<td>E15</td>
<td>ERROR MIB BOARD</td>
<td>Cooking controller detects MIB connections lost; Check software version on each controller. If versions are missing, check CAN connections between each controller; MIB board failure</td>
</tr>
<tr>
<td>E16</td>
<td>ERROR AIF PROBE</td>
<td>AIF RTD reading out of range</td>
</tr>
<tr>
<td>E17</td>
<td>ERROR ATO PROBE</td>
<td>ATO RTD reading out of range</td>
</tr>
<tr>
<td>E19</td>
<td>CAN TX FULL</td>
<td>Connection between controllers lost</td>
</tr>
<tr>
<td>E20</td>
<td>INVALID CODE LOCATION</td>
<td>SD card removed during update</td>
</tr>
<tr>
<td>E21</td>
<td>FILTER PAPER PROCEDURE ERROR (Change Filter Paper)</td>
<td>25 hour timer has expired or dirty filter logic has activated</td>
</tr>
<tr>
<td>E22</td>
<td>OIL IN PAN ERROR</td>
<td>The MIB has reset the oil in pan flag.</td>
</tr>
<tr>
<td>E23</td>
<td>CLOGGED DRAIN (Gas)</td>
<td>Vat did not empty during filtration</td>
</tr>
<tr>
<td>E24</td>
<td>OIL SENSOR FAILED (Gas)</td>
<td>Oil is back sensor failed.</td>
</tr>
<tr>
<td>E25</td>
<td>RECOVERY FAULT</td>
<td>Recovery time exceeded maximum time limit.</td>
</tr>
<tr>
<td>E27</td>
<td>LOW TEMP ALARM</td>
<td>Oil is approximately 35°F (19.4°C) below setpoint.</td>
</tr>
<tr>
<td>E28</td>
<td>HIGH TEMP ALARM</td>
<td>Oil temperature has risen 40°F (22.2°C) higher than setpoint. If temperature continues to rise, the high limit will shut the burner off when temperature reaches 425°F (218°C) Non-CE or 395°F (202°C) CE.</td>
</tr>
<tr>
<td>E70</td>
<td>OQS TEMP HIGH</td>
<td>Oil temperature is too high for a valid OQS reading. Filter at a temperature between 300°F (149°C) and 375°F (191°C).</td>
</tr>
<tr>
<td>E71</td>
<td>OQS TEMP LOW</td>
<td>Oil temperature is too low for a valid OQS reading. Filter at a temperature between 300°F (149°C) and 375°F (191°C).</td>
</tr>
<tr>
<td>E72</td>
<td>TPM RANGE LOW</td>
<td>The TPM is too low for a valid OQS reading. The incorrect oil type may be selected in the setup menu. The sensor may not be calibrated for the oil type. See oil type chart.</td>
</tr>
<tr>
<td>E73</td>
<td>TPM RANGE HIGH</td>
<td>The TPM reading is too high for a valid OQS reading. Dispose the oil.</td>
</tr>
<tr>
<td>E74</td>
<td>OQS ERROR</td>
<td>The OQS has an internal error. Power cycle the entire fryer battery. Check to see if OQS software version appears.</td>
</tr>
<tr>
<td>E75</td>
<td>OQS AIR ERROR</td>
<td>The OQS is detecting air in the oil. Check the O-rings and check/tighten prescreen filter to ensure no air is entering the OQS sensor.</td>
</tr>
<tr>
<td>E76</td>
<td>OQS ERROR</td>
<td>The OQS sensor has a communication error. Check connections to the OQS sensor. Power cycle the entire fryer battery.</td>
</tr>
<tr>
<td>E77-E80</td>
<td>N/A</td>
<td>N/A</td>
</tr>
</tbody>
</table>
This chart follows the process of clearing a filtration issue. The prompt is displayed when any of the following occur:
1. a clogged filter paper,
2. a tripped or defective filter pump,
3. a leaky O-ring on the pick-up tube,
4. a failed drain valve/actuator, or
5. a failed return valve/actuator.

If the controller displays **SERVICE REQUIRED**, the fryer can be used in most cases by answering **NO** when the prompt for **SYSTEM ERROR FIXED? YES NO** is displayed. The message repeats every 15 minutes until the issue is repaired and error cleared by a answering **YES** when **SYSTEM ERROR FIXED? YES NO** is displayed.
1.18.6  Clogged Drain/Failed Oil Sensor Error Flowchart

**Flowchart Description:**
- **Auto or Forced filtration**
- **Return valve opens.**
  - **Pump on; drain valve opens.**
  - **DRAINING**
  - 75 sec
  - **Does sensor detect "AIR"?**
    - Yes: Normal filter process continues
    - No: Drain valve closes and opens again
  - **DRAINING**
  - 60 sec
  - **Does sensor detect "AIR"?**
    - Yes: Normal filter process continues
    - No: CLEAR DRAIN w/alarm is displayed for 10 sec.
  - **IS DRAIN CLEAR? alternating with YES is displayed**
    - Press YES once drain is cleared with cleanout tool and vat is draining.
  - **DRAINING**
  - 60 sec
  - **Does sensor detect "AIR"?**
    - Yes: Normal filter process continues
  - **VAT EMPTY? YES/NO is displayed**
    - Yes: OIL SENSOR FAIL—YES is displayed (E24 error in E-log)
      - Press YES
      - Off
      - Oil Sens Fail—0x
    - No: CLOGGED DRAIN YES—OFF—FILL VAT FROM DRAIN PAN? YES/NO
      - No: REMOVE PAN—IS PAN FULL? YES/NO
      - Yes: FILLING—IS VAT FULL? YES/NO
  - **FILLING—IS VAT FULL? YES/NO**
    - Yes: Normal Operation
    - No: FILLING—IS VAT FULL? YES/NO
  - **SERVICE REQUIRED-OIL SENSOR FAIL—FILL VAT FROM DRAIN PAN? YES/NO, IS VAT FULL? YES/NO—SYSTEM ERROR FIXED? YES/NO. If YES enter code 1111, if NO try shut off. No filters allowed on this pot. Filters allowed on other pots.
1.18.7 Menu Trees

1.18.7.1 FilterQuick™ Controller Setup Menu Tree

Main Menu and Tech Modes

[With computer OFF, press and hold \( \checkmark \) (check) button 10 seconds, displays Main Menu - Product Setup]

- Product Setup .............................................................................................................. 1.6
  - Select Product
    - Long Name
    - Short Name
    - Cooking Mode
    - Time
    - Temp
    - Sensitivity
    - Alarm Time (Shake)
    - Alarm Name (Shake)
    - Alarm Mode (Shake)
    - Alarm Tone (Shake)
    - 2 Alarm Time (Shake)
    - Filter Prompt
    - Instant On
    - Hold Time

- Load Standard (Load Default Product Menu) ............................................................... 1.4

- Vat Setup ..................................................................................................................... 1.4
  - [Enter 1656] System
    - Language
    - 2nd Language
    - Locate CE or Non-CE
    - Energy (Gas or Elec)
    - Type (Val)
    - System Volume (Sound Level)
    - Temp Format (F or C)
    - Exit Melt Temp
    - Cool Mode Temp
    - Cool Mode Default
    - Fresh Oil
    - Waste
    - Recovery Alarm
    - Basket Lift
    - Hold Time

- Time/Date ..................................................................................................................... 1.4

- DST (Daylight Savings Time) Setup .............................................................................. 1.4

- Filter ............................................................................................................................. 1.4
  - [Enter 1655] Cooks till Filter
    - Filter Lockout
    - EOD Filter Timer
    - EOD Filter Time
    - Flushing Timer
    - Clean (Hot or Cold)
    - Clean Timer (Hot or Cold)
    - Polish Lockout
    - 1 Polish Timer
    - 1 Polish Prompt Time
    - 1 Polish Delay Timer
    - 1 Polish Duration
    - Enable Filters Percent
    - 1 Polish Start Temp
    - Clean and Filter Timer
    - Clean and Filter Prompt Time
    - Clean and Filter Delay Timer
    - Clean and Filter Start Temp
  - QOS ............................................................................................................................. 3.1
    - QOS Type
    - Display Type – Text/Number
    - Discard Now
    - Discard Soon
    - Dispose Delay Timer

- E-Log List of last 10 error codes .................................................................................. 1.4

- Change Password ........................................................................................................ 1.4

- Tech Mode .................................................................................................................. 1.10
  - [Enter 3000] Clear E-Log
    - Clear Passwords
    - Lane Count
    - Hold Mode
    - HI/Limit Test

- Polishing ...................................................................................................................... 1.10

- Scan Mode .................................................................................................................. 1.11

\[\text{NOTE: If the lane count doesn’t change, set the basket lift to disabled in Vat Setup.}\]
1.18.7.2 FilterQuick™ Filter and Info Mode Menu Tree

Filter Menu ............................................................................................................................................. 1.9

[With computer OFF, press and hold FILTER button]
  Dispose
    (Dispose to SDU / Fill from JIB)
    (Dispose to Bulk or Front / Fill from JIB)
    (Dispose to Bulk / Fill from Bulk)
  Drain to Pan
  Clean (Hot [Boil Out] or Cold [Cold Sceak])
    (Dispose to SDU / Fill from JIB)
    (Dispose to Bulk or Front / Fill from JIB)
    (Dispose to Bulk / Fill from Bulk)
  Pan to Waste (Bulk only)
  Fill Vat from Pan
  Fill Vat from Bulk (Bulk only)

Filter Menu ............................................................................................................................................. 1.9

[With computer ON, press and hold FILTER button]
  Filter
  Clean and Filter
  OQS (Oil Quality Sensor) (Available only if installed and enabled.)
  Dispose
    (Dispose to SDU / Fill from JIB)
    (Dispose to Bulk or Front / Fill from JIB)
    (Dispose to Bulk / Fill from Bulk)
  Drain to Pan
  Pan to Waste (Bulk only)

Info Mode ............................................................................................................................................. 1.5

[Press and hold ✓ (check) button]
  Last Dispose Stats
  Daily Stats
  Selected Period Stats
  Last Load Stats
  TPM
## 1.18.8 FilterQuick™ Controller Board Pin Positions and Harnesses

<table>
<thead>
<tr>
<th>Connector</th>
<th>From/To</th>
<th>Harness PN</th>
<th>Pin #</th>
<th>Function</th>
<th>Voltage</th>
<th>Wire Color</th>
</tr>
</thead>
<tbody>
<tr>
<td>J1</td>
<td>SD Card</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>J2</td>
<td>Interface Board to Controller</td>
<td>8075165 SMT Controller to Interface Board Harness</td>
<td>1</td>
<td>12VAC In</td>
<td>12VAC</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>Ground</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>12VAC Return In</td>
<td>12VAC</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>FV Heat Demand</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>V Relay</td>
<td>12VDC</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>DV Heat Demand</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>7</td>
<td>R/H B/L</td>
<td>12VDC</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>8</td>
<td>Analog Ground</td>
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<tr>
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<td></td>
<td>9</td>
<td>L/H B/L</td>
<td>12VDC</td>
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<td></td>
<td></td>
<td>10</td>
<td>ALARM</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>11</td>
<td>Sound Device</td>
<td>5VDC</td>
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</tr>
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<td></td>
<td></td>
<td>12</td>
<td>ALARM</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>13</td>
<td>FV Probe</td>
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<tr>
<td></td>
<td></td>
<td></td>
<td>14</td>
<td>Common Probes</td>
<td></td>
<td></td>
</tr>
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<td></td>
<td></td>
<td></td>
<td>15</td>
<td>DV Probe</td>
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<td></td>
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<tr>
<td></td>
<td></td>
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<td>16</td>
<td></td>
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<td>17</td>
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<td>18</td>
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<tr>
<td></td>
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<td></td>
<td>19</td>
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<td></td>
<td></td>
<td></td>
<td>20</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>J3</td>
<td>Interface Board Ground to Controller</td>
<td>Controller Locator Harness</td>
<td>1</td>
<td>Vat #1</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>Vat #2</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>Vat #3</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>Vat #4</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>Vat #5</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td></td>
</tr>
<tr>
<td>J4</td>
<td>Drain Switch and LED</td>
<td>1085672</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>Push Pull Switch In</td>
<td>Red</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>Drain Indicator LED</td>
<td>Red</td>
<td></td>
</tr>
<tr>
<td>J6</td>
<td>Next Controller J7 or Network Resistor</td>
<td>8074546 Controller Communication Harness</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5VDC+</td>
<td></td>
<td>Green</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>24VDC</td>
<td></td>
<td>Yellow</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td>Brown</td>
</tr>
<tr>
<td>J7</td>
<td>MIB J1 or previous Controller J6</td>
<td>8074546 Controller Communication Harness</td>
<td>1</td>
<td>Ground</td>
<td></td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>2</td>
<td>CAN Lo</td>
<td></td>
<td>Red</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>3</td>
<td>CAN Hi</td>
<td></td>
<td>White</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>4</td>
<td>5VDC+</td>
<td></td>
<td>Green</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>5</td>
<td>24VDC</td>
<td></td>
<td>Yellow</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>6</td>
<td>Ground</td>
<td></td>
<td>Brown</td>
</tr>
</tbody>
</table>
### 1.18.9 OQS (Oil Quality Sensor) Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Probable Causes</th>
<th>Corrective Action</th>
</tr>
</thead>
</table>
| **No TPM results displayed.**              | A. Temperature too low or too high.                  | Check the following items A-E and perform another OQS filter.  
B. Loose pre-screen filter.                | A. Ensure the vat is at setpoint temperature.  
B. Inspect the pre-screen filter and ensure it is screwed in tightly.  
C. Inspect the O-rings on the filter pan and ensure they are both present and that they are not missing, cracked or worn. If so replace them.  
D. Ensure the filter paper is not clogged and clean filter paper is used. Did the vat refill the first time for the previous filter? If not change the filter paper.  
E. Dispose of the oil.  
F. Check error log for any OQS errors E70-76. See explanation and solution in section 1.18.4. |
| **Controller does not display OQS software version.** | A. Loose or damaged harness.                         | A. Check harnesses between controllers and OQS sensor are secure. Ensure 5VDC is present on pins 4 & 6 of J6 and J7 of the controller. Check for loose or broken pins/wires. If the problem persists, cycle power on the fryer.  
B. Defective OQS sensor.                   |
1.19 Loading and Updating Software Procedures

Updating the software takes approximately 30 minutes. The software only needs to be loaded in ONE controller and it will update all the controllers and boards in the system. Typically this is done on the far left controller. To update the software, follow these steps carefully:

1. Switch all controllers to OFF. Press the temperature button to check current controller/MIB/AIF/ATO software versions.
2. Remove the bezel and remove the two screws on the left side cover plate of the controller board.
3. With the controller folded down, insert the SD card, with the contacts facing down and the notch on the bottom right (see Figure 28 and 29), into the slot on the left side of the controller.
4. Once inserted, UPGRADE IN PROGRESS appears on the left display and WAIT on the right.
5. The display then changes to CC UPDATING on the left and the percentage completed appears on the right. The display counts up to 100 on the right, changing to a flashing BOOT. DO NOT REMOVE THE CARD UNTIL THE DISPLAY PROMPTS TO DO SO IN STEP 8.
6. Then UPGRADE IN PROGRESS is displayed on the left display and WAIT on the right again followed by COOK HEX, MIB HEX, AIF HEX ending with ATO HEX displayed on the left and the percentage complete on the right.
7. The display then changes to REMOVE SD CARD on the left and 100 on the right.
8. Remove the SD card using the fingernail slot on the top of the SD card.
9. Once the SD card is removed the display changes to CYCLE POWER.
10. Cycle the control power using the hidden reset switch behind the right control box. ENSURE THE SWITCH IS HELD FOR 10 SECONDS. WAIT ANOTHER 20 SECONDS UNTIL THE MIB BOARD HAS FULLY RESET BEFORE CONTINUING.
11. When the update is complete the controller displays OFF. The MIB display will remain blank while software is loading, changing to show the vat numbers. Once the LED’s stop blinking, the MIB board will display A.
12. Cycle the control power using the hidden reset switch behind the right control box again. ENSURE THE SWITCH IS HELD FOR 10 SECONDS. WAIT ANOTHER 20 SECONDS UNTIL THE MIB BOARD HAS FULLY RESET BEFORE CONTINUING.
13. With the controller displaying OFF, VERIFY software update by pressing the temperature button to check updated Controller/MIB/AIF/ATO version on each controller. IF ANY BOARDS DID NOT UPDATE, REPEAT THE PROCESS STARTING WITH STEP 3.
14. Press the temperature button again.
15. Press the EXIT button to escape.
16. Once the software has been updated and the versions are correct, replace the cover and screws covering the SD card slot.
17. Reinstall the screws attaching the controllers and bezel by reversing steps 2 through 5.

![Figure 28](image1.png)  ![Figure 29](image2.png)
1.20 Principal Wiring Connections

![Diagram showing wiring connections between various components such as transformer box, filter pump motor, ATO box, and heat strip. Connections are labeled with specific wires and terminal points.]
1.21.2 Main FQG 230/430 Australia
1.21.3  Main FQG 230/430 120V/CE/Export with Solid Shortening
1.21.4 Main FQG 230/430 Australia with Solid Shortening
1.21.5 Main FQG 330/530 120V/CE/Export
1.21.7 Main FQG 330/530 120V/CE/Export with Solid Shortening
1.21.8 Main FQG 330/530 Australia with Solid Shortening
1.22 Simplified Wiring Diagrams

1.22.1 FilterQuick™ FQG30 Series Simplified Wiring with Push Pull Handles
1.22.2 FilterQuick™ FQG30 Series Simplified Wiring with Push Buttons
The data network plugs on the boards can be swapped. (ie. J4 and J5 on the AIF board.)

Turn each controller to OFF. Press the TEMP button on each computer and verify ALL software versions are present (3000, MIB, AIF and ATO a). A missing version may indicate an open connection. Connections from the MIB to the AIF boards carry 24VDC and 5VDC on the gray cable.

For a 4 or 5 battery system that have an additional ATO Board.

NOTE: Pins 2 & 3 can be tested on any plug throughout the system and should read 120Ω.
1.23 Alternate 7 sec. Time Delay Relay Wiring Diagrams
PN 807-4934 220V-250V (Intl. Units), PN 807-4812 120V (US, Canada & Mexico)
1.25 Modular Basket Lift Wiring Diagram 100-120V

REFERENCES TO LEFT & RIGHT ARE FROM THE REAR OF THE FRYER
1.26 Modular Basket Lift Wiring Diagram 208-250V

REFERENCES TO LEFT & RIGHT ARE FROM THE REAR OF THE FRYER

8050946B
1.27 Basket Lift Interface Harness

OCF INTERFACE BOARD CONNECTIONS TO BE MADE
WHEN ADDING 1083454 FOR OCF MODELS W/BL

DUAL VAT

T1 T2

FULL VAT

153C RED
150C BLK
152C WHT
155C BLU
154C ORG
151C GRN

1083454
BASKET LIFT INTERFACE HARNESS

8051893A