



# Service Bulletin

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**Bulletin 2003-05-ABDE**

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**Date: 01/16/2003**

## **SUBJECT: Water Level Sensing in Cookers and Rethermalizers**

**This bulletin cancels and replaces Service Bulletin ABDE-51-99. Remove bulletin ABDE-51-99 from your active files.**

If the water used in cookers or rethermalizers is extremely pure (low in minerals), water level sensors (probes), which detect the water level in the cookpot, have trouble doing their job.

To remedy this, add 2 ounces (1/4 cup) of baking soda to the water. If the problem persists, add additional baking soda, up to a total of 4 ounces (1/2 cup).

In the past, salt has been used to remedy this situation. However, baking soda is preferred. Salt, over time, has a detrimental effect on cookers and rethermalizers.