



Service Bulletin

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Bulletin 2004-19-ABDE

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Date: 05/12/2004

SUBJECT: Caster Rework

Rear casters are subject to fail on Frymaster Footprint Pro Electric fryers made between August 2003 and April of 2004. FASCs with these fryers in their territory are being contacted and provided model numbers, serial numbers and locations.

Upon receipt of the list, please determine the number of casters needed and place a special order for them. Frymaster will pay freight. The part number for the caster is 810-1494; list price is \$47.00

The casters must be replaced. Warranty claims should be sent in for each job. Frymaster will pay one-hour labor per fryer, travel and mileage. All casters removed from the fryers must be returned to Frymaster for analysis. International FASCs should hold defective casters until all jobs in the area are complete and then contact the nearest Frymaster regional service manager for instructions on shipping.

To ensure all of the faulty casters are returned, credit for ordered replacement casters will only be issued upon receipt of the faulty casters.