



Service Bulletin

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SUBJECT: Addressing Difficulties on the UHC-P Narrow

After the replacement of a board or display, UHC-P cabinets must be re-addressed using a PDA (Palm Pilot or Pocket PC). No re-addressing is required when the power supply is replaced. The re-addressing button-push sequence used on a UHC-P Narrow cabinet is different than other models.

There have been a few cases in which re-addressing failed after the installation of a new communication, distribution or display board.

To prevent re-addressing problems on a Narrow cabinet, follow these steps:

- Install the new board in the UHC-P Narrow and turn it on.
- Open the PDA software and access the re-address function. Aim the PDA at the cabinet and tap the readdress button on the screen.
- The cabinet's displays will read Press 1 Button.
- Starting at the top slot on the front of the cabinet, press the timer button.
- Move to the next lower timer button as the top display dims. Repeat for the remaining front timer buttons.
- Move to the back of the cabinet and press the top **temperature** key, repeating the process for the **temperature** keys on the remaining slots. After pressing the back bottom **temperature** button, immediately press the back bottom **timer** key. The timer key button push must occur less than 30 seconds after the last temperature key is pressed. This ensures the cabinet's boards and displays don't resume communication before the re-addressing process is complete. A misstep in the button-pushing sequence during re-addressing will cause the cabinet to respond slowly and fail to accept menu changes. An error in the re-addressing sequence is corrected by merely re-addressing the unit again.

The cabinet must be reprogrammed after re-addressing.