



Service Bulletin

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Bulletin 2007-06-ABDE

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Date: 02/23/2007

SUBJECT: Defective UHC-P Transformer

UHC-P cabinets with serial number 0611 or earlier may exhibit dim displays and become unresponsive after 10 minutes of operation. This is attributable to a defective transformer. The troubled transformer, which has a date code of 0649 and below, drops well below 10 volts and remains steady (see Figure 1). The normal output of the transformer is 11 to 13VAC. Symptoms of a defective transformer include dim displays, garbled text and the buttons are not responsive. The low voltage creates a brown-out effect on the electronics, causing the cabinet to become unresponsive. The voltage drop should not be confused with the brief voltage drop to 10 VAC when the unit boots up at initial start up.

This problem affects UHC-P units with a serial number starting with 0611 and below (see Figure 2). Units with a serial number of 0612 and above are not affected. ASA's should check the date codes of service transformers in stock and return any with a date code of 0649 and below to Frymaster.



Figure 1: Transformer showing date code ending with 0649 and below are to be returned to Frymaster.

-0649

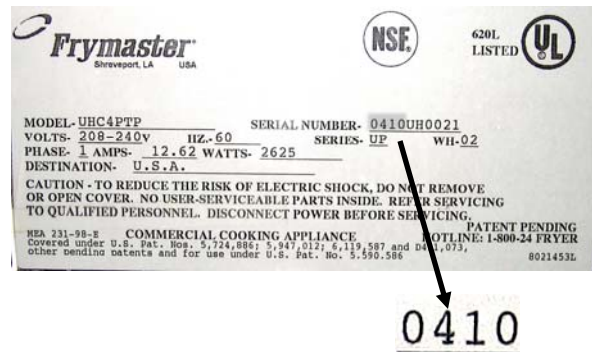


Figure 2: UHC-P Serial plates beginning with numbers 0611 and below are affected.

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