

# Service Bulletin

**Subject: 30lb Fryer Filter Stats & Error Log Forms**

**Models: McDonald's LOV, OCF, FilterQuick and FilterQuick Touch Fryers**

**03/19/2018**

**In order to properly troubleshoot Frymaster 30lb fryers, it is critical that you know and collect the filter stats and use the error logs. When you call Frymaster for assistance we will ask you for the results that you recorded from the filter stat and error log.**

Frymaster 30lb fryers which include McDonald's LOV fryers, FilterQuick, OCF and FilterQuick Touch fryers, require the following forms to be filled out and retained on file, in case questions arise regarding the claim. If a copy of the form is requested and is **NOT** submitted, the claim may be rejected.

These forms gather the appropriate information to assist the tech when determining an issue with the fryer. The filter stats can help identify operational issues such as:

1. Is the fryer being filtered often?
2. Are filters being bypassed?

Bypassed filters can create clogging and filtration issues. The error log can identify errors the fryer has had, to help troubleshoot issues.

The fryer specific forms are located at the following links:

McDonald's LOV Fryers

<http://fm-xweb.frymaster.com/service/udocs/Instruction%20PDFs/8197517.pdf>

FilterQuick/OCF Fryers

<http://fm-xweb.frymaster.com/service/udocs/Instruction%20PDFs/8197457.pdf>

FilterQuick Touch Fryers

<http://fm-xweb.frymaster.com/service/udocs/Instruction%20PDFs/8197519.pdf>

These forms are located in the Forms section online at the following link <http://fm-xweb.frymaster.com/service/udocs/Forms.asp> .