

Service Bulletin

Subject: Loss of Sound Issues

Models: McDonald's LOV, OCF (FPEL, FPGL) and FilterQuick fryers with 3000 series controllers

12/3/2018

Some McDonald's LOV, OCF and FilterQuick fryers with 3000 series controllers, manufactured between 08/15/2018 through 11/07/2018, were assembled with incorrect speakers. These speakers **may** cause a component to fail on the controller, resulting in a loss of sound on the fryer.

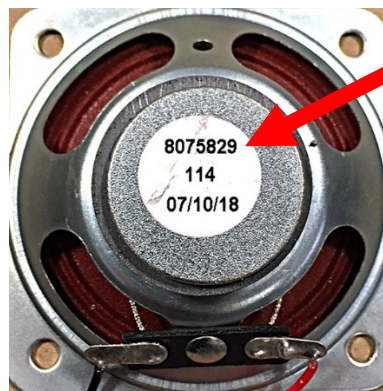
The corrective action for this issue is to replace the speaker and controller on the affected fryer.

Replace the speaker with PN 8262458. However, some of the speakers used to manufacture the 8262458 are incorrect. Use the label on the rear of the speaker to properly identify that the correct speaker is used. The correct part number **SHOULD BE** part number **RAC3WP-45/LS-14A**. If the label has **8075829**, that is the **INCORRECT SPEAKER** and **SHOULD NOT** be used.

Correct Speaker ✓



Incorrect Speaker X



If a service call is received for a loss of sound, ensure that the proper parts are taken with the technician, so that a first-time fix can be achieved.

3000 Series controller part numbers are:

McDonald's M3000

1081284SP M3000 Non-CE (*Used in US, Canada, Mexico and all other non-CE countries*)

1081282 M3000 CE (*For use in European CE countries*)

1082969 M3000 (*For use in Russia ONLY*)



General Market 3000 OCF (FPEL and FPGL)

8263107 3000 Controller OCF Service Kit

FilterQuick 3000

8263301 FilterQuick 3000 Controller

It will be necessary to physically capture all the settings and product recipes before removing the existing controller. Ensure the replacement controller is programmed with the same settings and product recipes that it is replacing. Instructions for programming settings and product recipes are in the manual shipped with each controller. In some instances, it may be possible to copy settings and recipes from an adjacent controller.

Please check inventory to ensure that none of these affected speakers are in stock. If any incorrect speakers are found, please quarantine and return to KitchenCare for replacement.

Call 1-800-551-8633 if you have any questions.