

## Service Bulletin

McDonald's UHCTHD cabinets that exhibit heating issues should follow the instructions below to replace the failed IO board at failure.

**Subject: Defective UHCTHD IO Board PN# 8080026**

**Models: McDonald's UHCTHD Touch Screen Cabinets**

**8/18/2023**

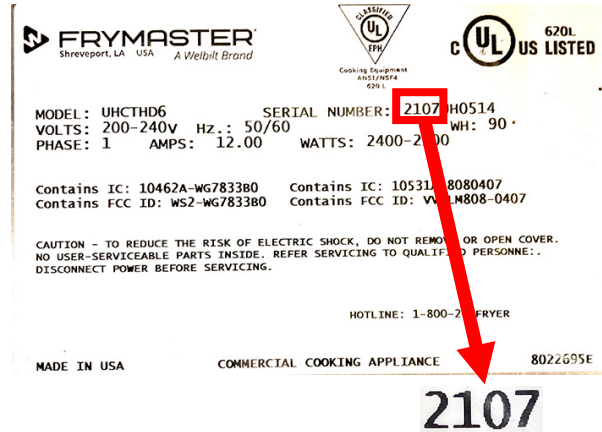
McDonald's UHCTHD cabinets with serial numbers that begin with 2202 through 2307 may exhibit issues where the cabinets do not heat (see Figure 1). This may be attributable to a defective IO Board. The troubled IO board, which has a date code of **2023092 and below**, may be affected (see Figure 2).

When the cabinet is powered up, the cabinet boots up to the normal heating display, the fans operate, incoming voltage is present on the IO board, but when the relay on the IO board is activated, the cycling yellow LED's (see Figure 3) to the IO board **DO NOT** illuminate, indicating an issue. Replace the failed IO board with a date code listed below. Inspection of the serial number on the IO board can determine if the board is affected. Units with IO serial number of **2023093 and above or a three (3) digit serial number** (see Figure 4) **ARE NOT affected**.

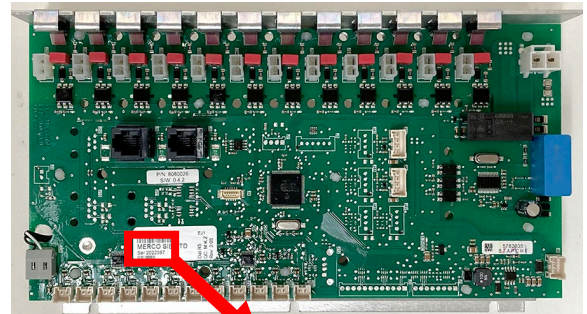
FAS's should check the date codes of UHCTHD IO Boards PN# 8080026 in stock and return any with a Seven (7) digit date code of 2023092 and below to Frymaster.



**Figure 3** Yellow LED's indicate the unit is functioning properly.



**Figure 1** UHCTHD Serial plates beginning with numbers 2202 through 2307 may be affected.



Ser: 2022387

**Figure 2** IO Boards with dates codes of 2023092 and below, may be affected.

Ser: 453

**Figure 4** Three (3) digit serial codes are **NOT** affected.