

Service Bulletin

This bulletin addresses issues with fryers where the pump runs continuously after a filtration.

Subject: Touch Screen Fryers where the pump runs continuously after a filtration.

Models: Touch Screen Fryers with FQ4000 controllers

7/10/2025

Frymaster touch screen fryers that have FQ4000 controllers may get stuck in flushing during filtration and the pump runs continuously. When the fryer is reset, the pump turns off and the fryer operates normal. This is an intermittent issue.

If a fryer is having this issue, a software update is available that addresses this issue. This is only a fix on failure issue. Locate the correct software update link below:

Burger King: [UIC: 10.00.141, VIB: 01.03.003, FIB: 10.00.061 and Menu File](#)

Enter password **tech** all lower-case letters.

General Market:

[UIC: 10.00.141, VIB: 01.03.003, FIB: 10.00.061 NO MENU FILE](#)

Enter password **tech** in all lower-case letters.

The software will need to be unzipped prior to loading on a USB drive.

Instructions to unzip the files are located at this link.

[Unzipping Menu File Instructions - How to unzip and copy files to USB](#)

Software update instructions are at the link below.

[FAS Software Update Instructions V10.00.141](#)