

## Service Bulletin

### Subject: Frymaster Website Changes

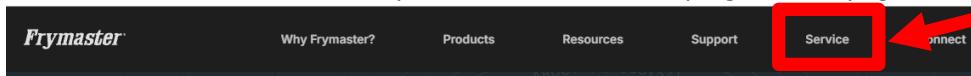
1/12/2026

Frymaster's website will be getting an upgrade on Tuesday January 13, 2026.

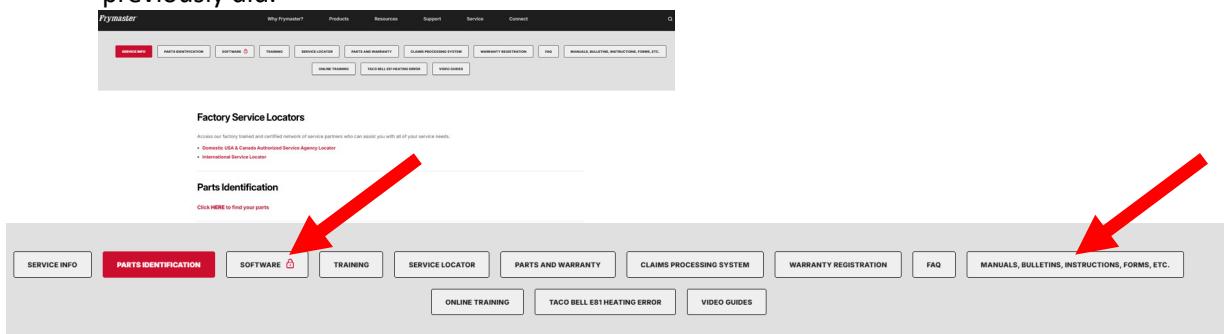
Some differences will be that the Service pages can be accessed two different ways.

1. From the Frymaster Home Page [www.frymaster.com](http://www.frymaster.com)

Click on **Service** in the top header towards the top right of the page.

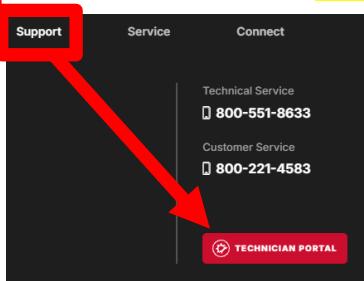


It will take you to [www.frymaster.com/service](http://www.frymaster.com/service). This SERVICE page looks similar to what it previously did.



The major difference is that instead of tabs, you will need to click on the boxes at the top which have replaced the tabs or scroll down and click on where you need to go.

2. Clicking on **Support** in the top header will require clicking on the **RED Technician Portal box** to proceed to the Service pages. It is discouraged to use any other links on the Support page from Service network. **ONLY** use the **RED Technician Portal box**.



Entering a model # in the Search by Model box **WILL NOT** provide service materials.

