

## Service Bulletin

This bulletin addresses updating software on specific McD's touch screen fryers, with serials beginning with 2601-2603 at install or startup.

**Subject: McDonald's New Touch Screen & Fryer Software Update**

**Models: McD's BIELA14 & BIGLA30 Touch Screen Fryers**

**3/20/2026**

Beginning February of 2026, Frymaster released a new touch screen on McDonald's 4000 fryers. The new touch screen looks identical from the front, as the previous touchscreen, that has been in production since April 2022. The rear of the new touch screen looks slightly different. The software version will start with a prefix of **UIX** instead of **UIC**. There is a different harness on the left touch screen only, that supports the fryer USB function. Another service bulletin will follow soon that will have more detail and the new controller service part numbers.

An issue was identified in the new touch screen controller software, that may randomly cause the touch screen to reboot. Prior to installing any new McD's touch screen fryer, with serial #'s starting with **2601 through 2603**, a software update may be required, depending on the current software installed on the touch screen controller.

**There are two different versions of software, that are location specific, that will need to be downloaded and loaded on a USB drive, and taken to the fryer installation or startup location.**

At installation or startup, the software versions should be checked on each touch screen controller. If either of the software versions **UIX 04.00.135 or UIX 04.00.136** exist on any touch screen, they need to be updated with the appropriate software versions below. **If these two versions are NOT on the fryers, they DO NOT need to be updated.**

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**For ALL fryers EXCEPT SOUTH KOREA, click on these links for software & instructions.**

**At install check the software version of the fryer by pressing on the ? button and Software Version. If the fryer has version UIX 04.00.135, then update it with the below UIX 04.00.137 software.**

**[UIX ONLY: 04.00.137 NO MENU FILE](#)**

**[Unzipping Menu File Instructions - How to unzip and copy files to USB](#)**

**[FAS Software Update Instructions for ALL AREAS EXCEPT KOREA!!!!](#)**

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**For fryers ONLY in SOUTH KOREA, click on these links below for software & instructions.**

**At install check the software version of the fryer by pressing on the ? button and Software Version. If the fryer has version UIX 04.00.136, then update it with the below UIX 04.00.138 software.**

**[UIX ONLY: 04.00.138 NO MENU FILE](#)**

**[Unzipping Menu File Instructions - How to unzip and copy files to USB](#)**

**[FAS Software Update Instructions for KOREA ONLY!!](#)**