FRYMASTER / MERCO
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Service Bulletin

Subject: Holiday Parts Shipment

11/10/2026

Frymaster, Dean and Merco's Parts Department will observe the Thanksgiving holiday November 26th and 27th. The Christmas holiday will be observed December 24th, 25th, and the New Year's holiday will be observed December 31st and January 1st, 2027. No parts will be shipped on these days. The factory will have limited production for manufactured parts December 28th through 30th. The Technical Service Call Center will still be available but will operate a limited staff these days.

Please check your parts inventory and ensure you have adequate stock to cover the upcoming long holiday weekends and limited production. Factor the normal holiday shipping rush into your schedule.

- Stocking orders needed before the **Thanksgiving** holiday should be received at Frymaster no later than November 16th. Emergency orders must be received by November 25th by 12:00 p.m. CST.
- Stocking orders needed before the **Christmas** and the **New Year's** holidays should be received at Frymaster no later than December 14th. Emergency orders must be received by December 23rd by 12:00 p.m. CST.
- Routine parts shipping will resume January 4, 2027.

For urgently needed parts, check with Parts Town or Hagar for their hours of operation.

If you have any questions, please contact Frymaster/Dean/Merco Parts at partsales@frymaster.com or call 800-551-8633 option 3.

We wish each of you safe, happy holidays!

Thank you for your business and support during 2026.